Cartrefi Commun Cymunedol Housing Community Cymru Cymru



Affordability update

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Today we will:

- Reflect on the journey so far, and the direction of travel laid down by the Independent Review of Affordable Housing Supply
- consider the recently published Welsh
 Government Rent Policy and the work in place to support members to deliver local rent policies
- Reflect on our work to date on sector wide affordability principles



The journey so far

- HA and CHC have long called for locally determined rent policies in dialogue with tenants
- In 2019, the Independent review of Affordable Housing Supply, recommended a five year, sustainable rent settlement
- Commitment from HA to put in place local rent policies by 2021, in dialogue with tenants and partners



Independent Review of Affordable Housing Supply

- recommended a five year, sustainable rent settlement
- consideration of value for money alongside affordability
- an "annual assessment of cost efficiencies should be part of the rationale for justifying any rent increases"



Independent Review of Affordable Housing Supply

"Tenant affordability is paramount and should be a key driver for rents alongside provider viability as distinct from the creation of surpluses which might then fund new development"

" ... rent and affordability issues should be regularly debated at the highest corporate level, backed up by an up to date evidence base on their tenants circumstances".



Rent Policy 2020 - 2024

The details

- Five year settlement, 2020 2024
- Balance between affordability for tenants and landlords
- Annual rent uplift of up to CPI +1%
- Individual flexibility up to £2 over CPI +1%, as long as total rent income doesn't exceed CPI +1%

Rent Policy 2020 - 2024

Wider sector commitments

- Minimising evictions, and no evictions into homelessness
- Standardised tenant satisfaction survey
- Aspiration for DQR 2020 standards across tenure
- Aspiration for all new build housing to reach EPC A standards with funding from WG from April 2021



5 strands

- 1. Learning from existing practice
- 2. Tool to understand housing related costs for tenants
- 3. Support to engage and make decisions with tenants
- 4. Support to demonstrate value for money
- 5. Sector wide affordability principles



Learning from existing practice

- Webinar in January to share learning from MVH and Trivallis
- FAQ document being developed
- Monthly virtual calls to reflect and share learning
- New CHC webpage to host resources
- Survey of sector to understand 2020/21 decisions



Tool to understand housing related costs for tenants

- Working with HouseMark and SFHA to explore adapting Scottish tool
- Working with Welsh Government to seek new public data sets
- Task and Finish group established to help interrogate data questions



Support to engage and make decisions with tenants

- Event with TPAS Cymru, April, with tenants
- Survey to understand current practice
- Developing briefing on current tenant participation tools and techniques

Value for Money

- Delivering value for money/framework
- Peer support
- Tenant/customer services and engagement
- Evidencing value for money

Sector wide affordability principles

- Task and finish group established
- Challenge session with external organisations in April
- Out for sector wide consultation by Easter

Clear: We will be open and transparent about how we make decisions and set rents.

Engage: We will work with our tenants to develop our approach and take decisions on rent levels

Affordable: We will work to understand our tenants real cost of living and set fair rents that ensure they can maintain their tenancies.

Fair: We will strive to ensure no one is disproportionally affected by any changes, and changes are made gradually over time.

Sustainable: We will set rents that allow us to continue to provide high quality, safe, warm homes for the people who need them in the communities we serve

Informed: We will ensure our decisions are based on evidence, including what our tenants feel is fair, incomes and cost of living Accountable: We will publically explain how we have made decisions about local rent levels, and report each year to the Welsh Government

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Diolch Thanks