

Community Housing Cymru

Regulation & Governance SDG

Data Integrity

As we approach the end of WHQS, how do housing associations ensure the highest level of assurance?

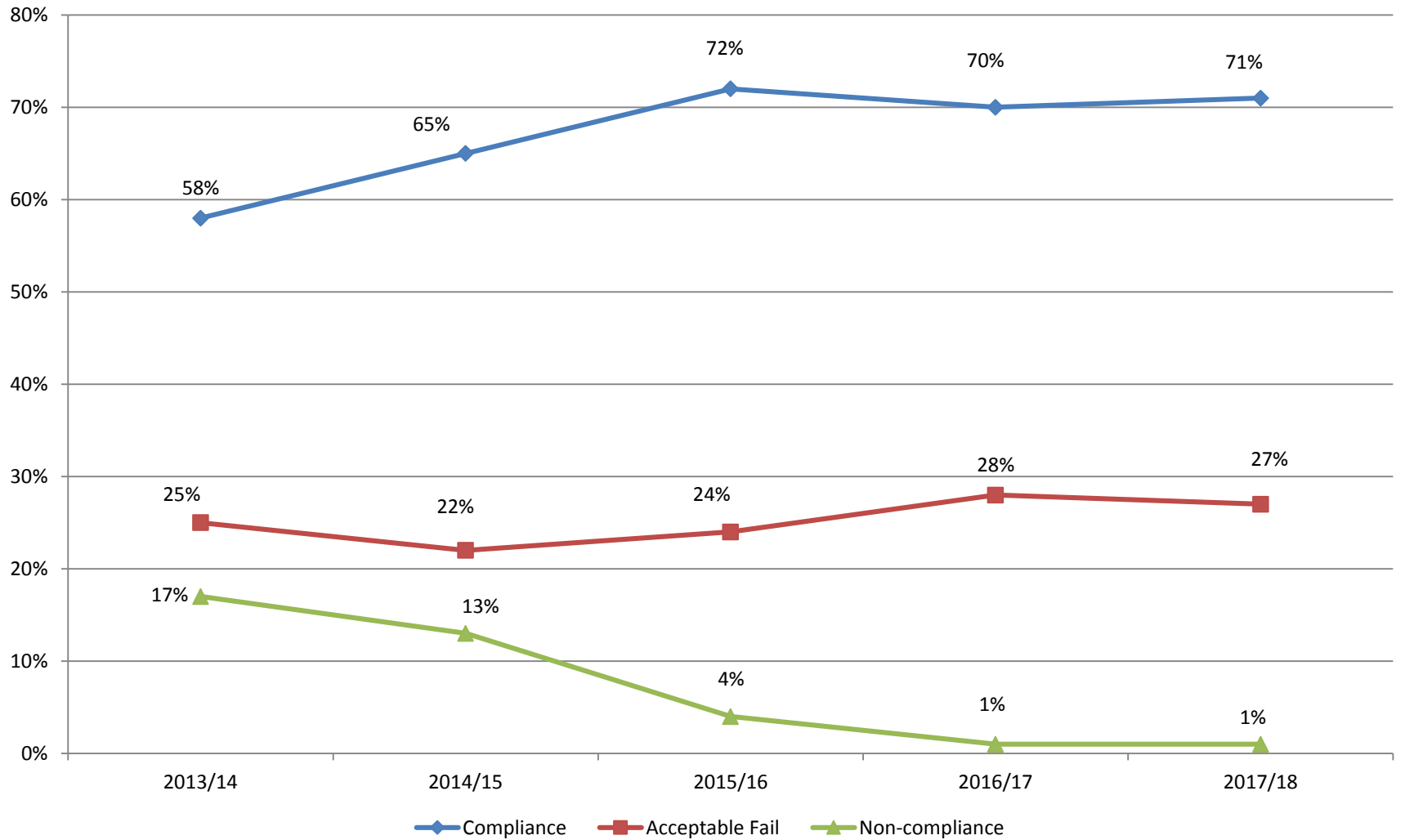
Analysis of Housing Association WHQS Statistical Returns

A sample of anonymised outputs from data analysis identifying trends and patterns across:

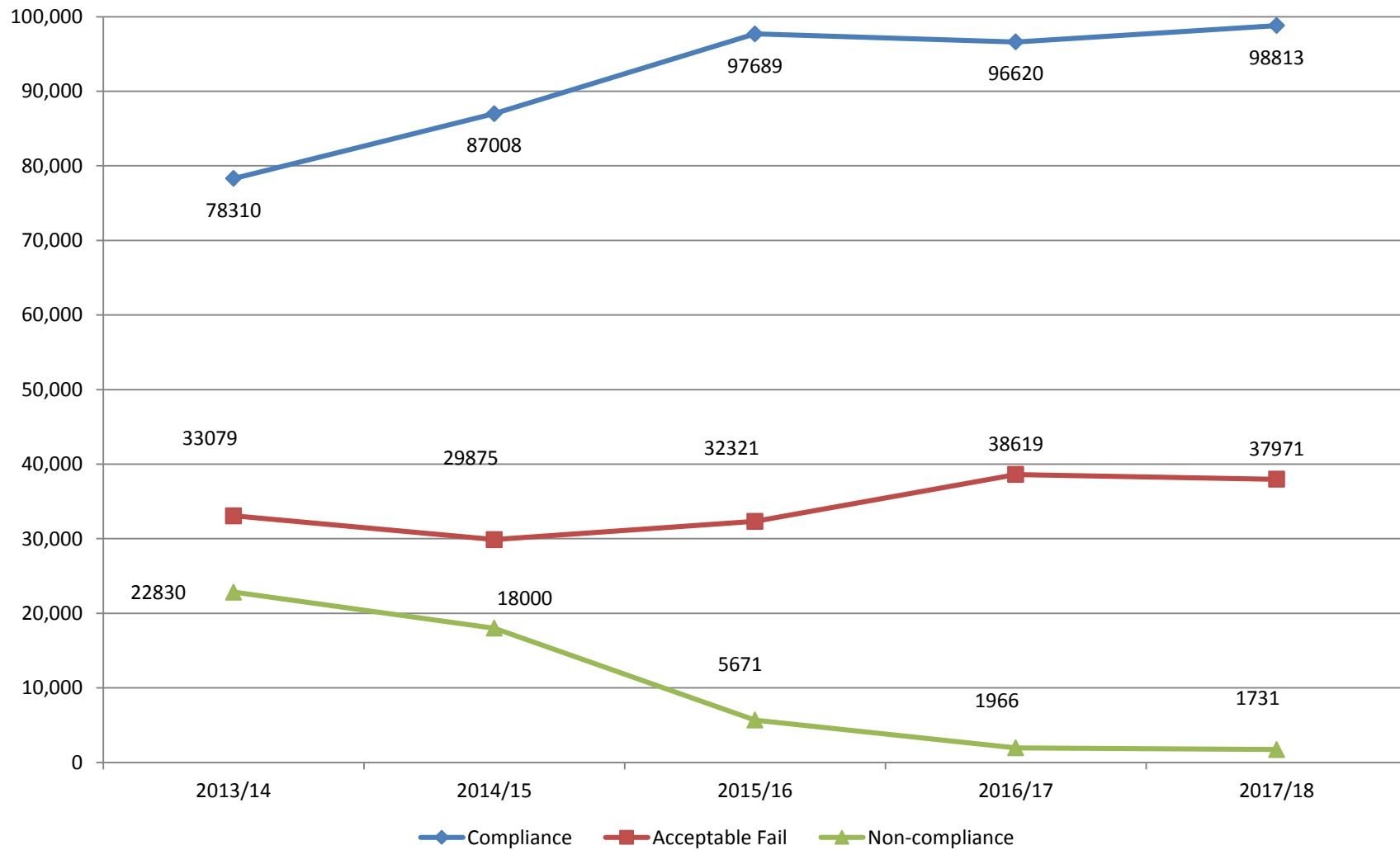
- Non-compliance
- Acceptable Fails (AFs)
- 'Full compliance' (i.e. not subject to any AFs)
- Individual HAs
- HA type (Traditional vs LSVT)
- Components (e.g. electrical, energy rating)
- Over time (2013/14 - 2017/18)
 - 2018/19 data release expected 3rd Oct 2019

NB: All analysis refers to HAs with 250+ units in their current housing stock only.

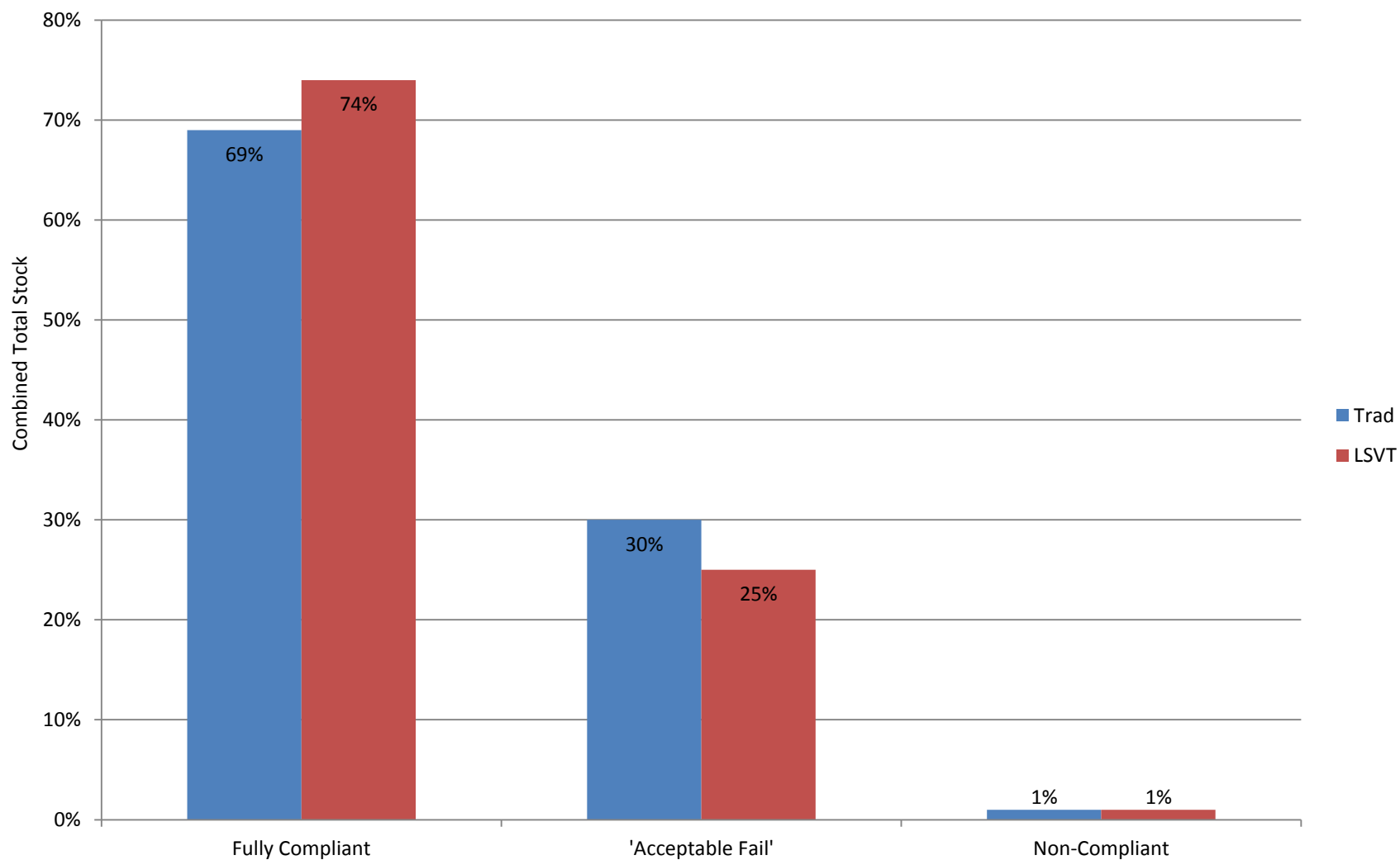
Stock Status Over Time (all HAs) - % of Stock



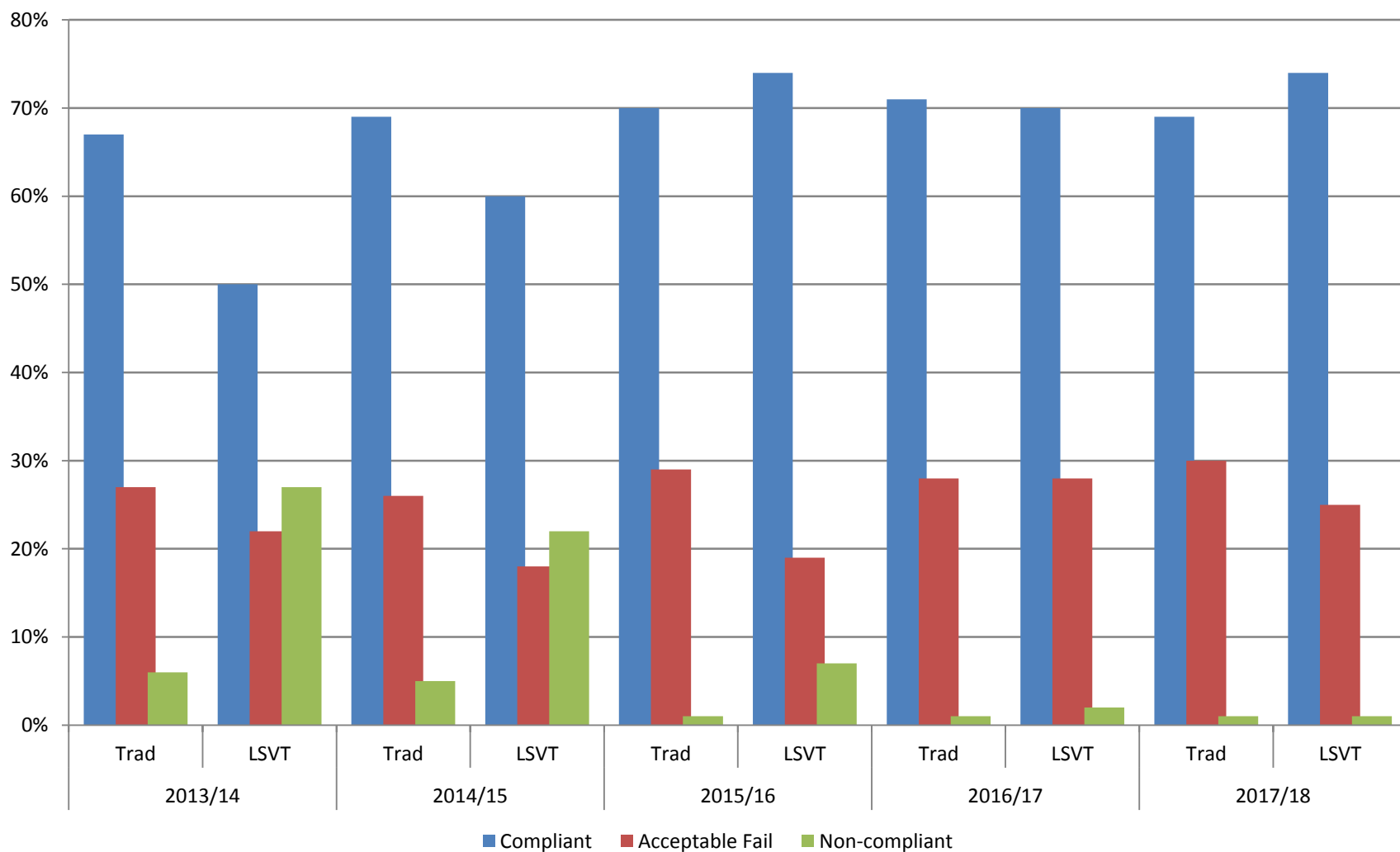
Stock Status Over Time (all HAs) – Number of Units



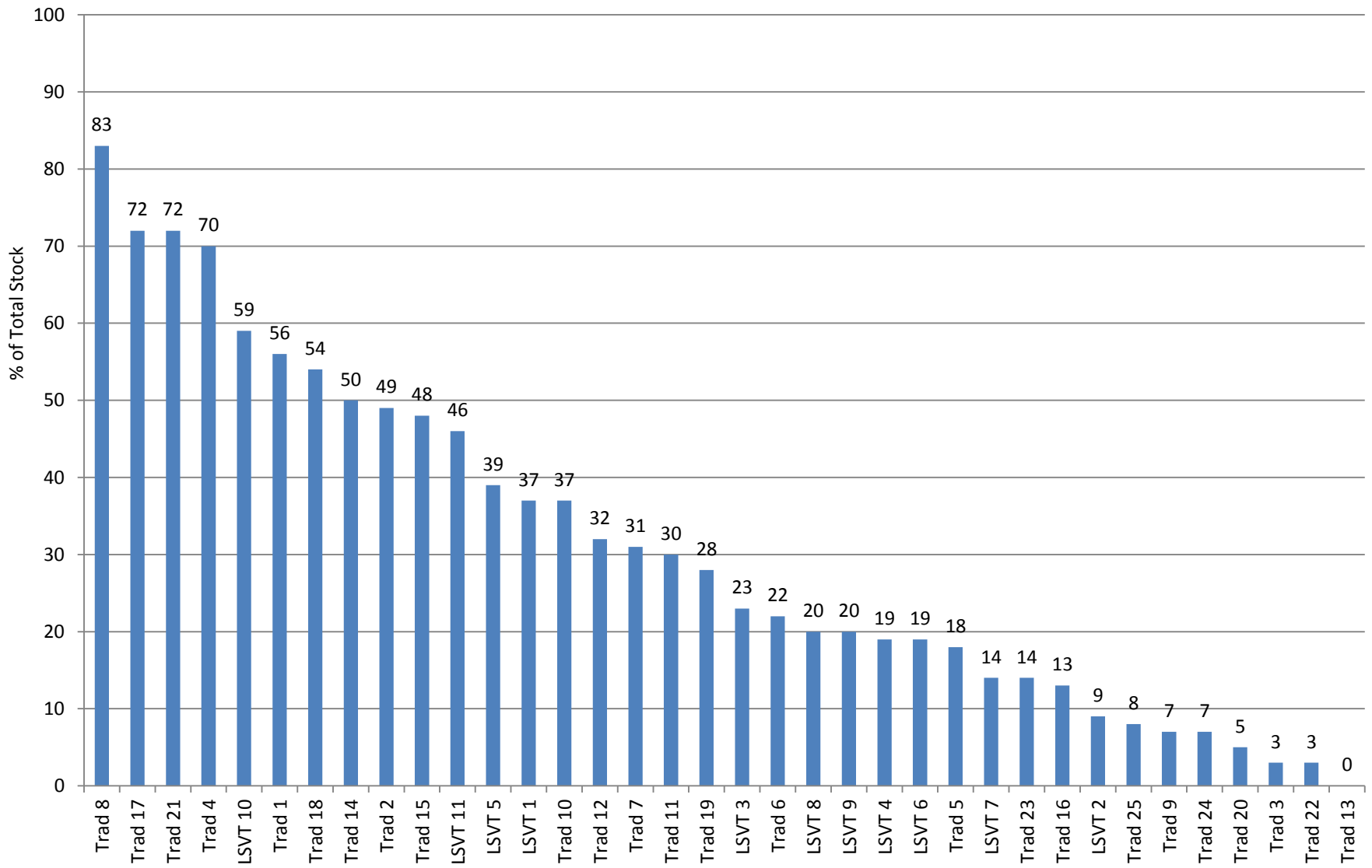
Total Compliance by HA Type (2017/18)



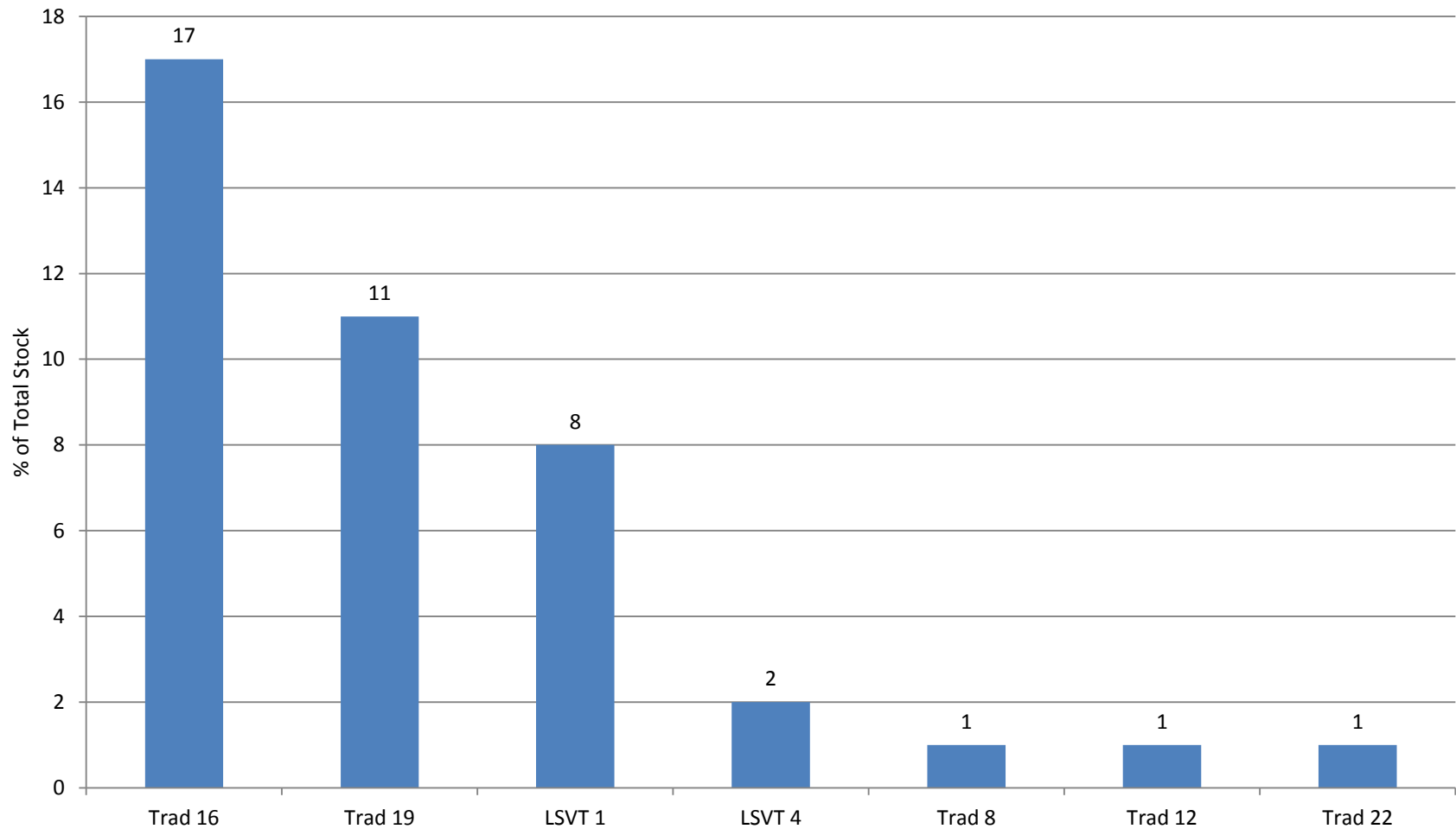
Total Stock Status Over Time (% of stock, by HA Type)



Acceptable Fails (2017/18)



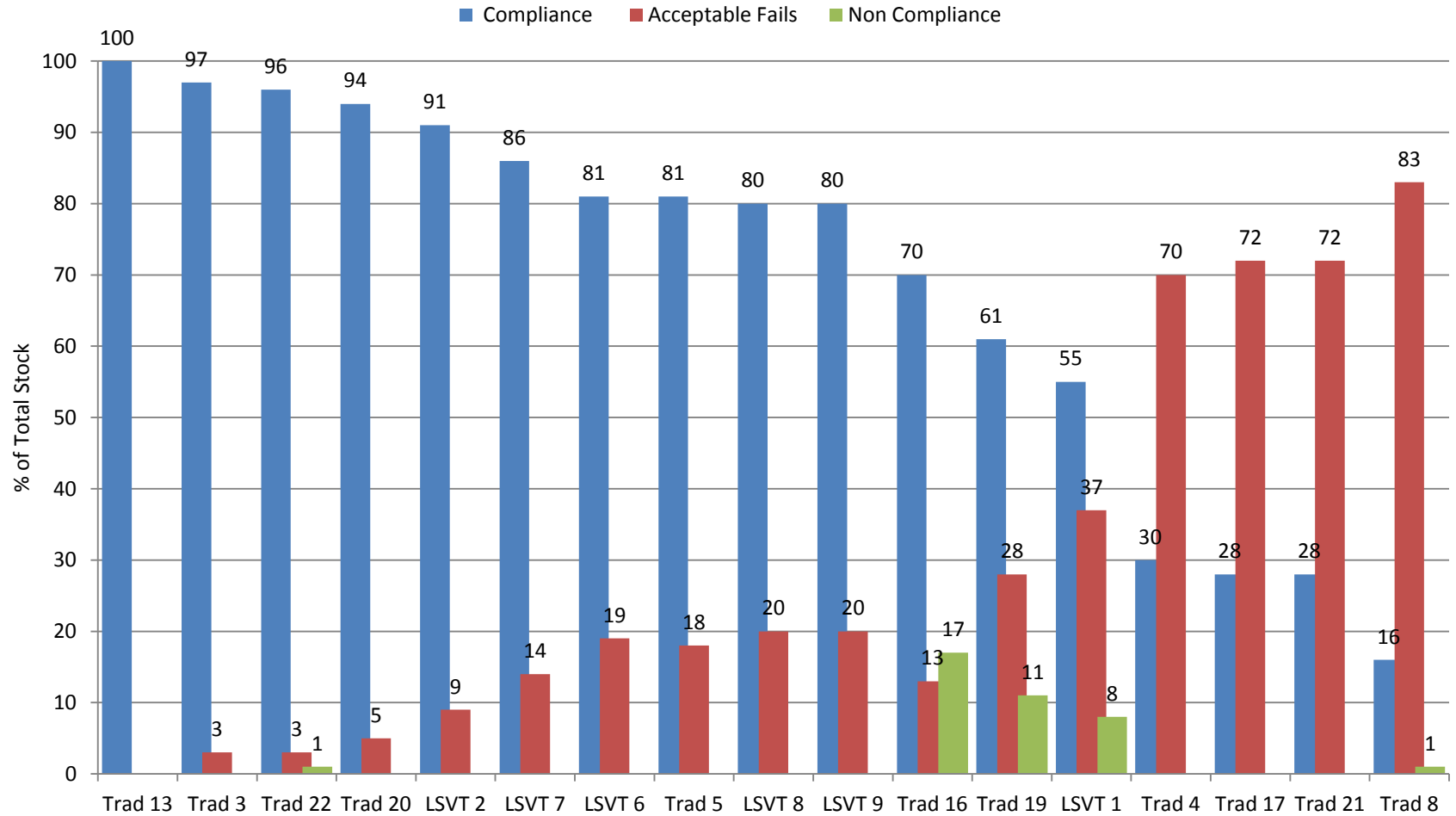
HAs with Non-Compliant Stock (2017/18)



The highest rates of Non-Compliance are found in:

- Trad 16 – 17% (13% AFs)
- Trad 19 – 11% (28% AFs)
- LSVT 1 - 8% (37% AFs)

Selected Comparisons (2017/18)

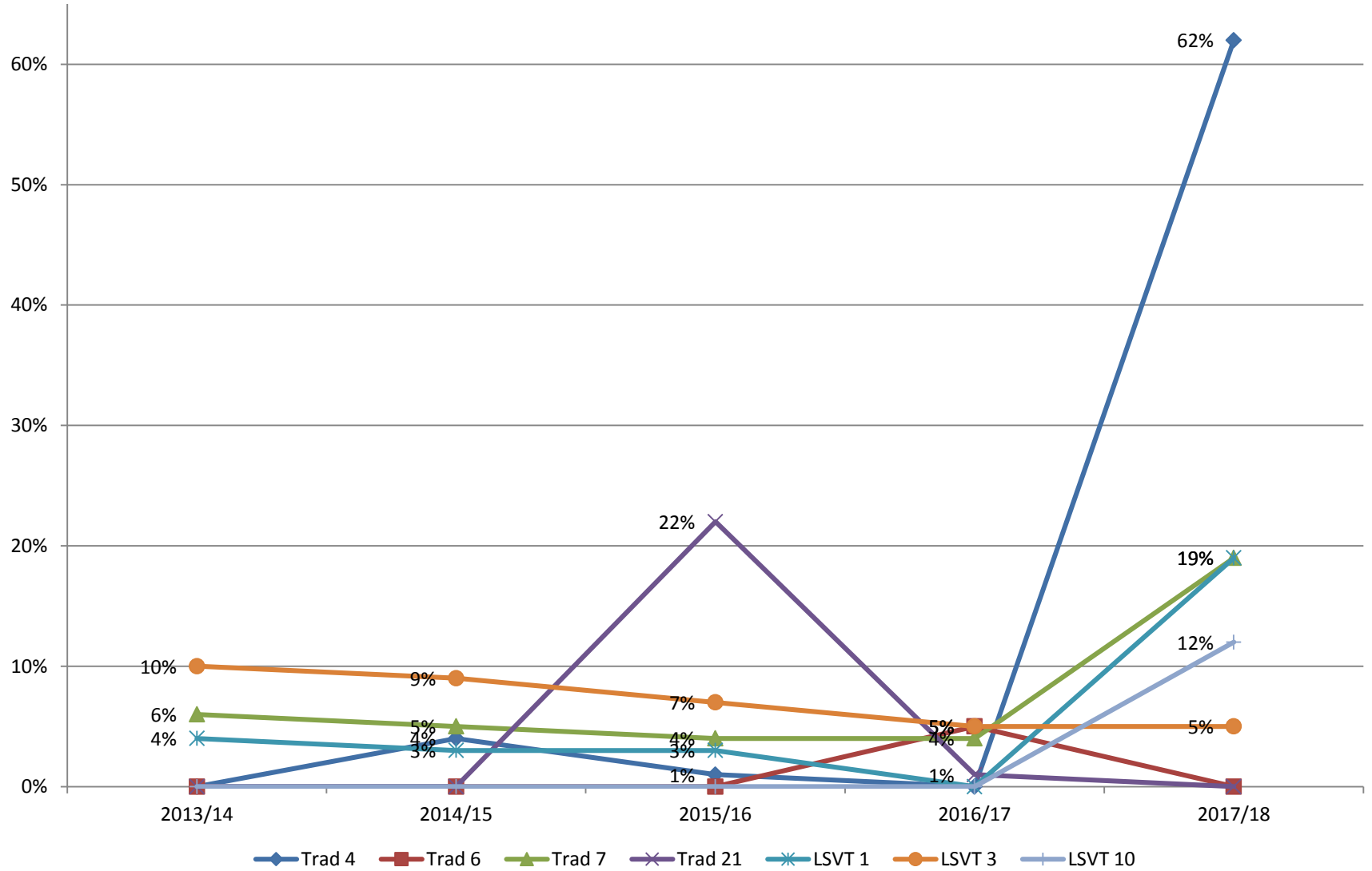


This chart presents 2017/18 rates of compliance with interesting and diverse dynamics.

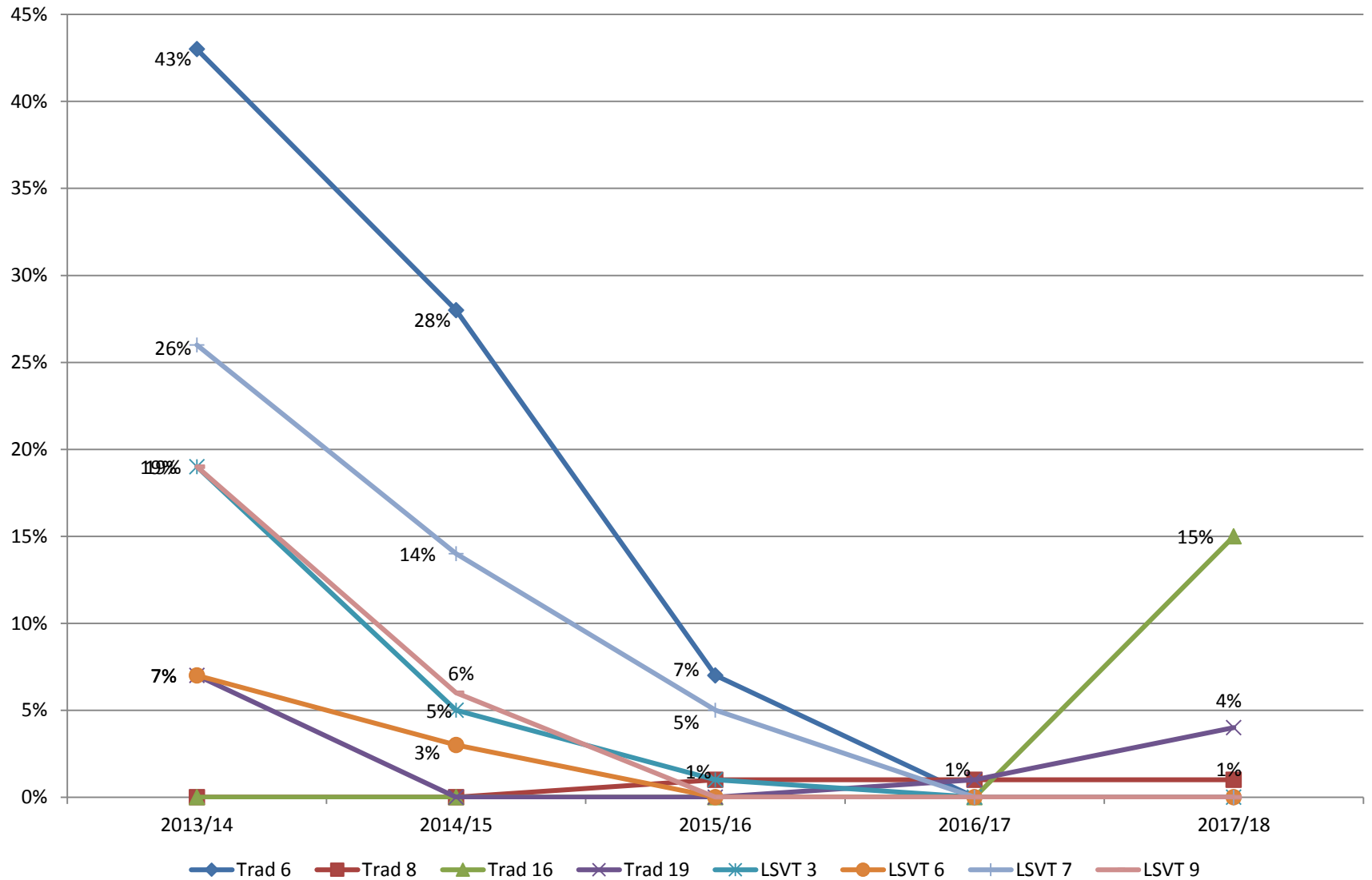
- Trad 8 has a very high level of AFs, but only 1% non-compliance
- Trad 16 has 70% compliance and 13% AFs – but 17% non-compliance (highest in the sector)
- Trad 17, Trad 21 and Trad 4 all have high AF levels, but report no non-compliance at all



Electrical AFs Over Time: HAs with 10%+

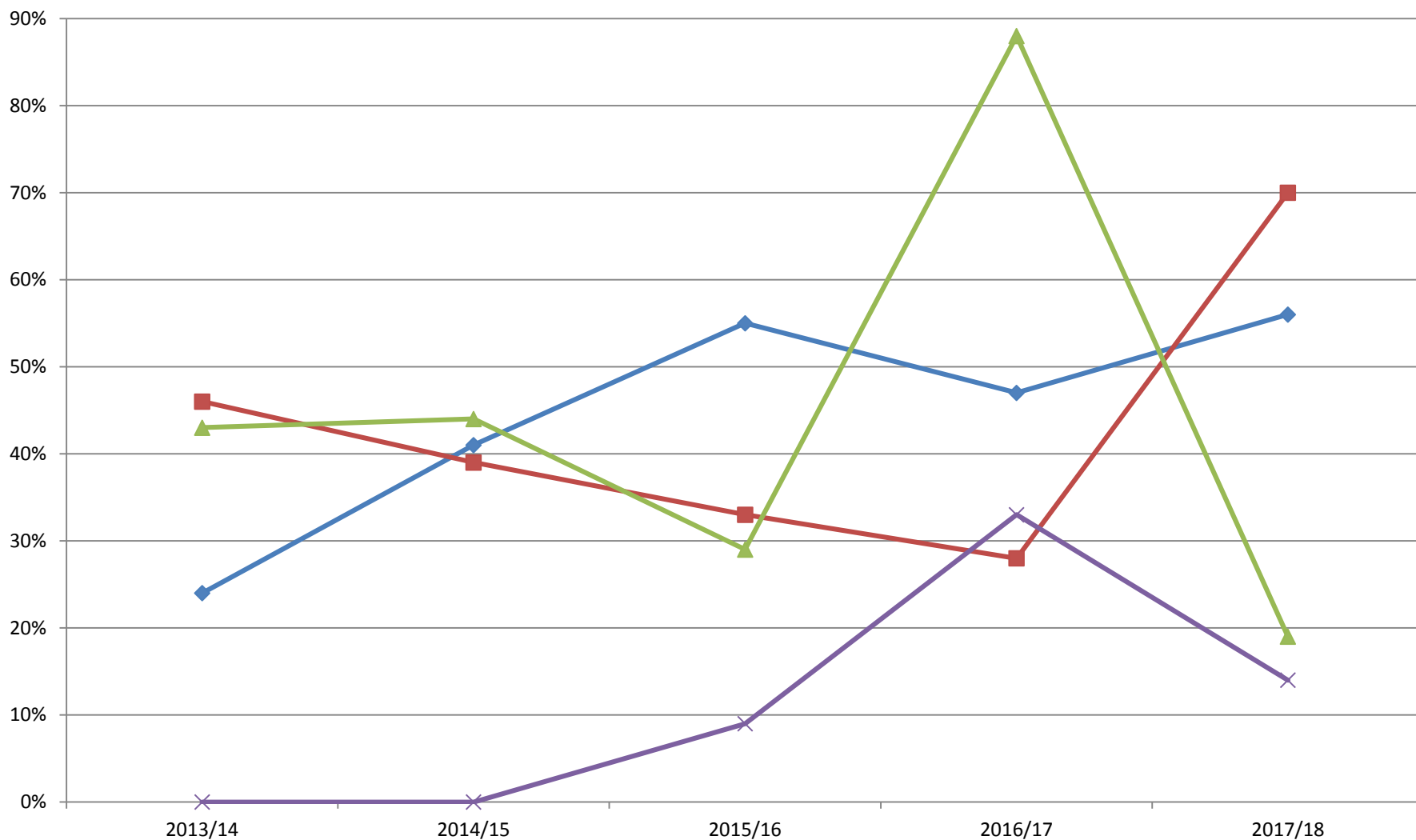


Electrical Non-Compliance Over Time

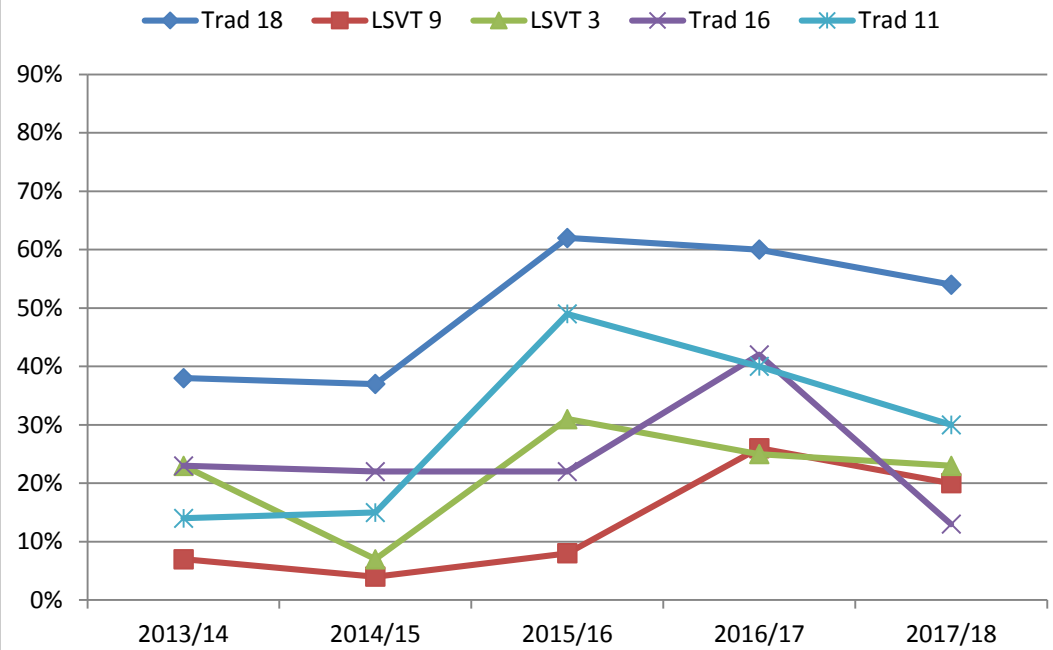


Selected Comparisons: AFs Over Time

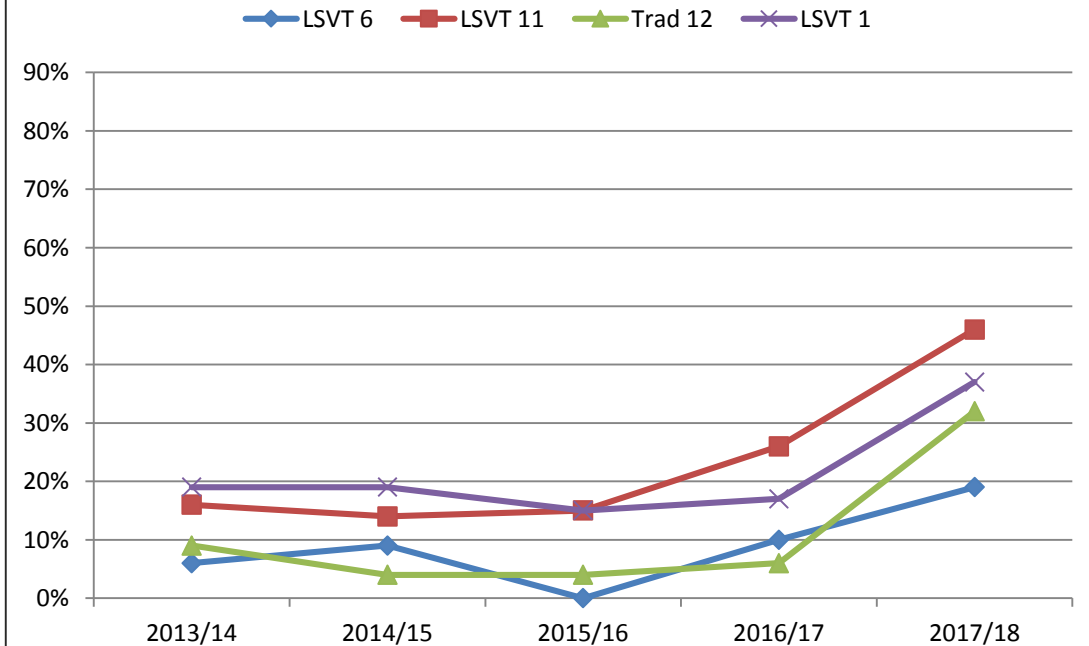
Trad 1 Trad 4 LSVT 4 LSVT 7



Similar Trends: AFs Over Time (1/2)



Similar Trends: AFs Over Time (2/2)



To Consider – Your HA

- Your HA's process, from data collection to reporting:
 - Who is involved?
 - How and where is data held (system, spreadsheet, exports)?
 - How reliable and resilient are these systems?
 - How much independent scrutiny is there of interpretation of guidance? When?
 - How much independent verification is there of the data? When?

To Consider – The Sector

- Checks and balances for WHQS data
 - Role of the Board
 - Policies and procedures
 - Scrutiny of annually reviewed Compliance policy
- What will that mean for WHQS - now and in the future; for your HA and the sector?
- What does this mean for the assurance of other data (statutory elements such as gas and electric)?

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Thanks

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