

Cartrefi Cymunedol Cymru
Community Housing Cymru



CHC Business Development and Sector Governance

How can we support you to be brilliant?

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Responding to the Right Stuff

- 2. Use and adapt The Right Stuff framework to support ongoing evaluation of your own governance model, policies, practices and behaviours.
- 10. Develop a better understanding of how customer insight and tenant and service user involvement can both shape and inform governance through its thematic review of tenant and service user engagement planned for 2018
- 12. Increase support to the sector to improve the skills, values and behaviours based Board Member recruitment needed to enable the sector to achieve its future ambitions.
- 13. Increase efforts to build a diverse talent pool of potential Board Members

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Responding to the Right Stuff

15. The support package should encompass priority areas identified during the course of the Review ie

- Opportunities for networking;
- Facilitating/supporting peer review;
- Leadership mentoring/training;
- Accredited qualifications;
- An expert advice panel (linked to, but not part of, the proposed thought-leadership group);
- Links to other sectors for sharing effective governance practice and lessons learned from failures in governance;
- Further development of Come On Board to facilitate effective recruitment of Board Members;
- Chairs/potential Chairs development package;
- Development package for Board Members and
- Brokering of coaching/mentoring

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Responding to the Right Stuff

16. Improve access to the wealth of governance experience and knowledge which already exists in the sector by facilitating peer support and information/ good practice dissemination. We felt that a dedicated website should be explored as well as the potential for sponsorship to finance costs.

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Our ambition

We want to...

Enable Housing Associations to be equipped for proactive management of their governance structures.

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Our ambition

Why?

This ensures less reactive management and 'fire-fighting' of situations – enabling you to think long term.

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Our ambition

How?

Through responding to the recommendations of the right stuff, and through consultation with you – we have built an offer which compliments and enhances the work of HAs in Wales

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We have done

As an organisation

Code of Governance

SDG's

Board Networking

Yammer

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We have done

As a Business Development Team

- Governance Conference
- Pre Conference dinner
- Governance training (based on Code of Governance)
 - Intro, New to board and Governing Well
- Housing Jobs Wales
- Acorn & Campbell Tickell

RSR: 2, 4, 12, 13

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We are doing

- This is Housing
- Housing Jobs Wales Growth
- Alcemi workshops –
VISION>CULTURE>CUSTOMER>TECH
- Commercial partnerships with sector leaders

RSR: 13, 10

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We are thinking about

Board Members

Practitioners

Peer to Peer

The Right Stuff
recommendations

Where can CHC support?

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We are thinking about...

What does the sector need in order to deliver their...

Must
Should
Could
Won't

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We are thinking about

How we succeed with Governance Training

Introduction to Board

New to Board

Governing Well

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We are thinking about...

Online training and a blended approach.

Could we support more if we had a blended package which allowed face to face training as well as additional online presence?

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We are thinking about

Company Secretary Training

- accredited training offer with partner (ISCA)
- what should this look like?
- what is the ambition here?
- is this a widespread request?

RSR: 15

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We are thinking about...

Housing Jobs Wales and Come on Board

Is there an opportunity to join the two strategies together?

Additional functionality for HJW would enable us to do so and it would give us a clearer message aligned with This is Housing.

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We are thinking about

Is there enough support for practitioners?

What do you need?

How do we grow talent in this area?

Could Governance Conference do more for you?

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We are thinking about...

Peer to Peer support

What opportunities are there for more best practice sharing, more transparency in the sector, and for you to lean on one another for clarity.

RSR: 15, 16

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Available any time

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**Diolch.
Thanks.**