
A g e n d a

for the meeting of the
Technical Services Forum
on Friday 15th May 2015
at the Media Resource Centre
Llandrindod Wells, LD1 6AH

- 10:00** Refreshments on arrival
- 10:30** Morning session - all Forum members
- Welcome and Introductions
 - Apologies
 - Matters arising/action from the last meeting
 - Forum Information report
- 10:45** Mark George, Faithful+Gould, the benefits of frameworks and Gareth Williams, the Construction Industry Training Board, training and skills gaps
- 11.45** Mark Adams, Constructing Excellence Wales, Improving the Visibility of future construction work- compiling a programme for RSLs
- 12:00** Gareth Harris, Watersafe and Dave Norris, Dwr Cymru Welsh Water, the role of Watersafe and competency and accreditation of plumbing practice
- 12:30** John Littlewood, Cardiff Met, performance testing during the construction process
- 13:00** Lunch
- 13:45** Afternoon session - a choice between the following 2 break out groups:
- Dylan Chipp, Voluntas, How to improve how we collect tenant satisfaction data and how it can be used to drive service improvements
 - Keith Warren, Asbri, the Planning system-updates on recent changes to the planning system
- 15:00** Forum members update-an opportunity for open discussions
- 15:45** A.O.B and meeting close

Date of Next Meeting – Friday 25th September

Community Housing Cymru Group Members:
Aelodau Grŵp Cartrefi Cymunedol Cymru: