

# Welfare Reform Delivery Group Summary of evictions report

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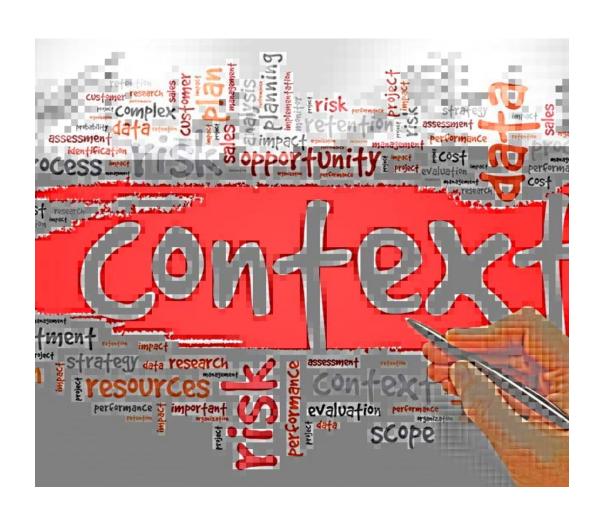






### Context

- To try and understand the impact that UC and the benefit cap has had on evictions;
- Highlight areas of good and poor practice;
- Provide recommendations on where we can improve;
- Identify issues where Welsh Government, Local Authorities and DWP can support us.





# Some statistics...

### Universal credit demographics







Couple with children



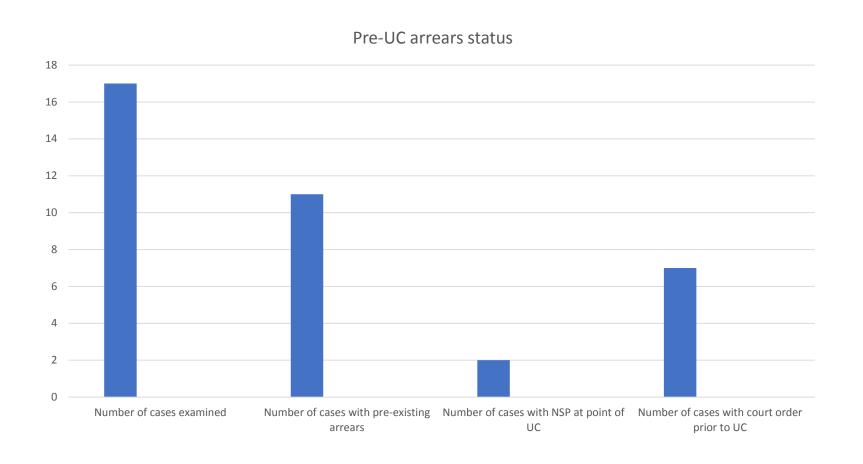
Single females



Single males

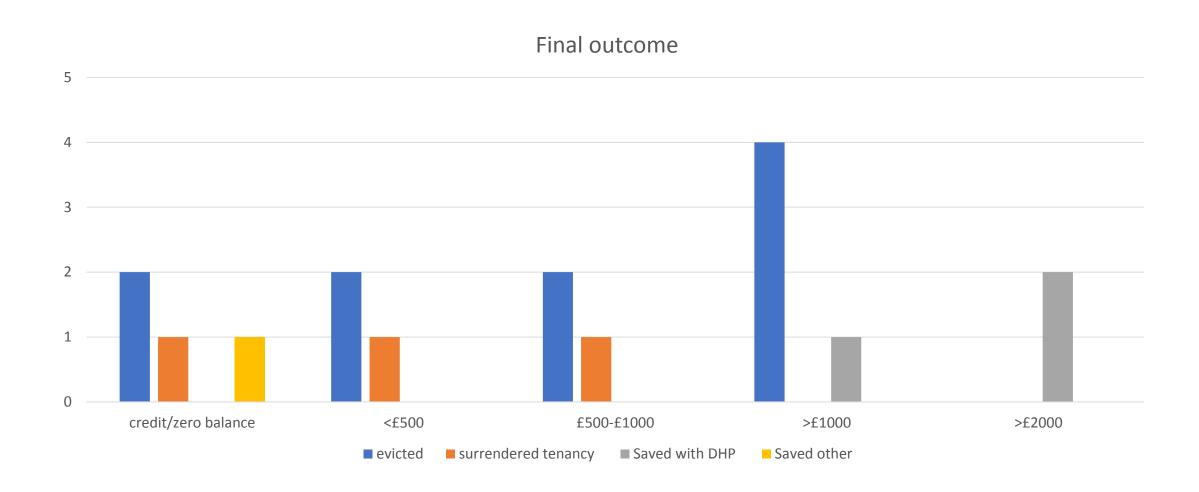


## Pre UC arrears status





# Final outcome of the arrears process.





# Other points of interest...

- Definite correlation between working contracts with irregular hours and high arrears (even before UC claimed);
- UC not making it easier for people who work irregular hours;
- Findings showed exacerbated arrears;
- Added problem of four-weekly paid sometimes being paid more than once during a UC AP;
- Lack of understanding of the UC process (FS)
   multiple claims being made.

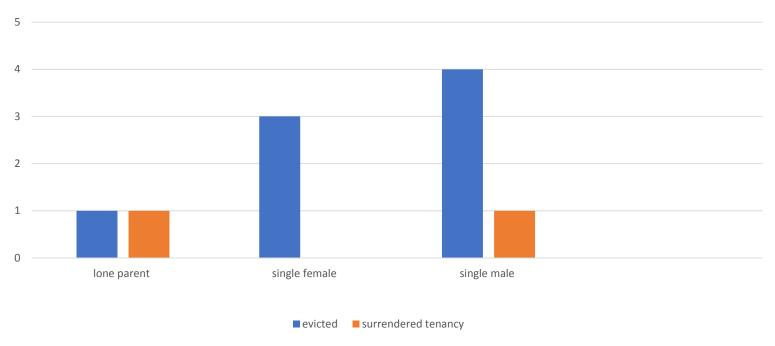




# Other points of interest...

- Poor engagement;
- Single people particularly challenging to deal with.

Household make up and outcome of arrears process for those who didn't engage:





## Some statistics...

### Benefit cap demographics



Couples with children











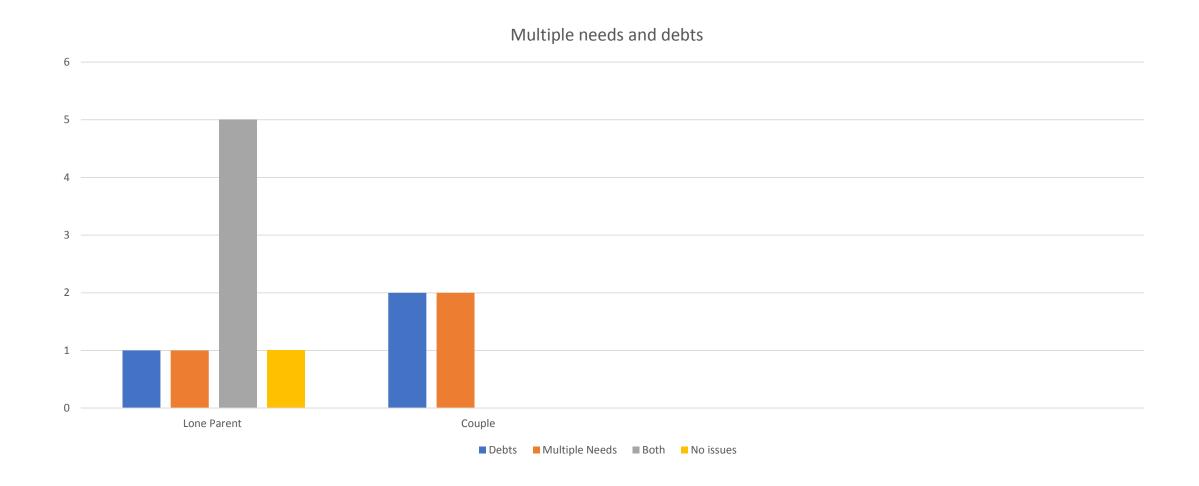




Lone parent families

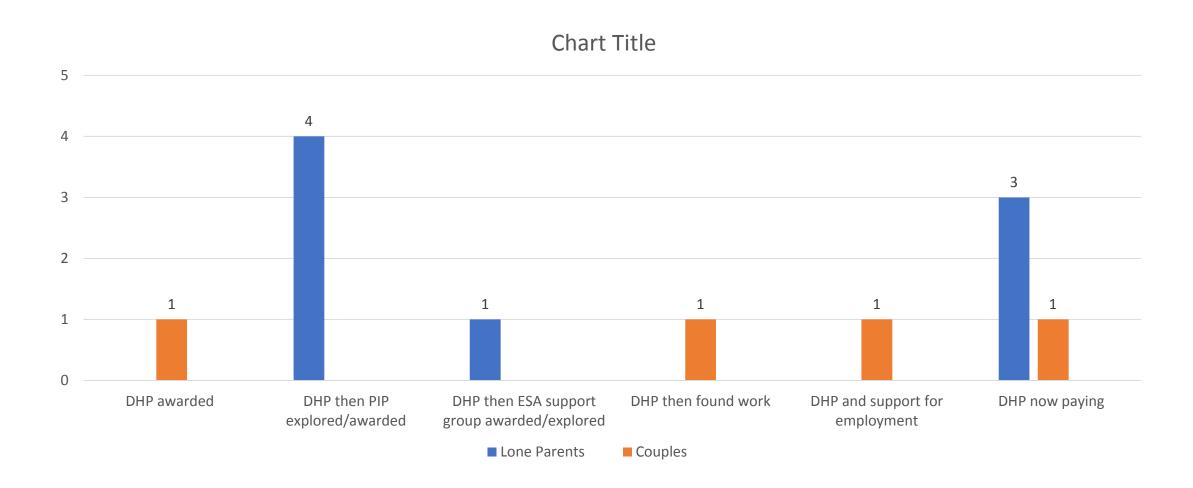


# Multiple needs and debts.





# Moving off the cap.









Questions and discussion