

## About our Governance Trainer: Deborah Walthorne

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- » Has been an associate trainer and consultant with Community Housing Cymru for over 15 years, with an expert knowledge of governance
- » Is a highly respected trainer and consultant with a long and successful track record of offering first-class, practical advice and support
- » Has a passion for social housing, having begun her housing career in the early 1980s, and having worked with a wide range of social housing providers across England and Wales

### Feedback from attendees:

*"The trainers knowledge of the subject brought it to life. Thanks for sharing your knowledge and experience Deborah!"* – **Cartrefi Conwy**

*"Great thought provoking workshop, very engaging"* – **Trivallis**

*"Deborah was very enthusiastic about the course and made it a pleasure to learn"*  
– **Newydd**

*"Deborah spoke from experience and on my level. Thank you, today was exactly what I needed!"* – **Tai Tarian**

*"I wasn't sure what to expect but I would say that the course exceeded my expectations. Very broad range of topics covered with lots of real world examples"* – **Bron Afon**

*"Deborah gave an excellent training course. Her delivery was "spot on", she kept up a good pace; her examples were relevant and oftentimes amusing which kept our attention. I felt she was one of the best trainers I have experienced."* – **V2C**

## An Introduction to Governance

**Venue: CHC Offices, Cardiff**

A one-day training course for potential Housing Association board members.

### WHO IS THIS TRAINING FOR?

Those have an interest in becoming Board members for a Housing Association, including tenants and staff.

### WHAT IS THE AIM OF THIS TRAINING?

To provide learners with an understanding of the basics of good governance whilst helping them identify the skills, knowledge and experience they can bring to the role of Board member.

### WHAT ARE THE KEY OUTCOMES FROM THIS TRAINING?

**As a result of taking part in this training participants will gain:**

- » An understanding of the key roles and responsibilities of good governance and a specific understanding of the regulatory regime for housing associations in Wales
- » Insight into the clear difference between governing and representing. And the skills required to do both well
- » Knowledge of the fundamentals of good financial, risk and performance management alongside the importance of diversity and relationship management

### THE COURSE WILL COVER:

#### Understanding Governance

- » Understanding the role of the Board
- » 'Governing' vs 'representing' – the difference between the two and managing any conflicts
- » Being effective and accountable – the key skills any Board members needs

*I'm going to use my learning to motivate myself to take the next step forward and go and seek opportunities for Board membership. The course has helped me to recognise I do have a lot of skills that I could bring to a Board, work on a different level and help make a difference. It's motivated me to continue the journey.*

**Claire Canning, Marketing and Communications Manager, United Welsh**



## An Introduction to Governance – Continued

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### Money Matters – Finance for “Non-finance People”

- » How to run a financially sustainable and efficient organisation
- » Maintaining effective financial control and probity
- » Understanding and applying Value for Money principles

### Managing Without Discrimination

- » Living up to Equality & Diversity: what are the legal duties placed on organisations today?
- » Why is it important to understand other perspectives?
- » When and where could we exceed the legal minimum requirements?

### Understanding Risk

- » What is risk?
- » Where do our key risks come from?
- » What are the principles of good risk management?

### Monitoring Performance

- » Understanding performance indicators
- » Asking the right questions and using information to make good decisions
- » Understanding “the big picture” rather than monitoring day-to-day operations

### Making Meetings Work

- » Getting the most out of meetings and developing your communication skills
- » Working as a team – managing relationships, diverse views and conflicts
- » Balancing the need for openness and confidentiality

### BOOK ONLINE OR CALL:

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