

Under 35s Pilot Update

CHC Housing Directors' Network

24 January 2017

Torfaen context

- Housing applications
 - 2579 on Register (Dec 2016)
 - 40% under 35 (all household types)
 - 20% 21 and under
 - 320 new applicants (Q3)
 - 50% under 35; 15% 21 and under
- Lettings
 - 198 lettings (Q3)
 - 52% under 35; 13% 21 and under

Bron Afon context

- April to August 2016
 - 51 under 35s housed (12 u21) = 120 p.a?
- By October
 - 23 (45%) clear accounts
 - 28 in arrears (ave. £300, med. £143)
 - 4 (8%) tenancies ended (3 clear, 1 u21)
- December 2016
 - 275 single tenants u35 on HB (38 u21)

Allocations & support pilot

- Timeline
 - May, Jul & Sep 2016, Mar 2017
- Menu of options
 - Standard introductory tenancy without support
 - Conditional shorthold with support
 - Joint (shared) introductory without support
 - Standard assured without support
 - Housing options advice & signposting

Pilot approach

- 2 pathways: Homeseeker & Job Centre Plus
- Step 1: pre-tenancy workshop
 - What to expect from social housing
 - How to be ‘tenancy ready’
 - Employability support options (Training Academy)
 - 121 discussion & personal action plan
- Step 2: plan into practice
- Step 3/4: new home, new job

Outreach work (week 8)

- Homeseeker pathway
 - 438 single u35s: focus on 140 high & moderate need
 - 140 texts: 11 replied – 5 attended PTW
 - 129 calls: 54 answered – 23 already done PTW, 15 bookings, 7 in work, 2 to call back, 7 not for me
- Job seeker pathway
 - Overview sessions at JCP – well attended, poor follow up
 - Immediate direct referral by JCP advisors – 15 referred, 8 attended PTW

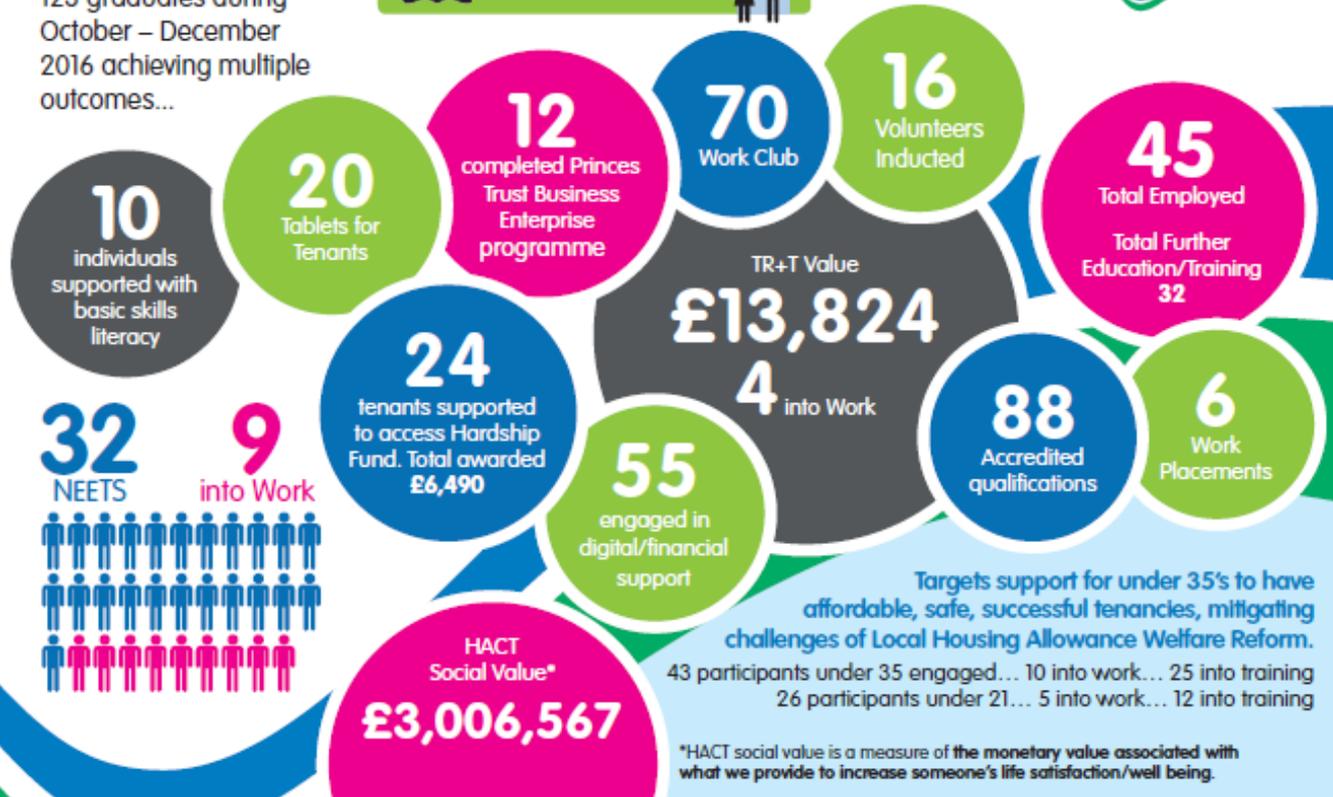
Outcomes (week 8)

- 23 workshop attendees
 - 21 engaging in support (2 gained work)
 - 2 didn't follow their plan
- 30 u35 single tenancies granted
 - 5 conditional shortholds
 - 2 Ty Cyfle supported living
- 7 (13%) given advice & signposting
- 18 weeks in
 - 23 conditional shortholds, 4 Ty Cyfle

Training Academy

Bron Afon That Works Training Academy -

123 graduates during October – December 2016 achieving multiple outcomes...



'Inclusion Team'

Families...Homes...Jobs...Youth



'That Works Training' Academy....current bite size employability programmes:



'Trade That Works'...



'Decorating that Works'...



'Boxing that Works'...

Participant Quotes...

"I was surprised with the regular contact, support and advise I had off Bron Afon. They kept their word and from their support I have now found employment in the Construction Industry."

"I feel that this course has helped me look at things in a different prospective, I now have more self worth and confidence to move on to bigger and better things"

"I feel like a completely new woman who has come out of her shell and is ready to take on the future with a new positive outlook"

You tube video link participants journey: <http://bit.ly//115Wcvl>