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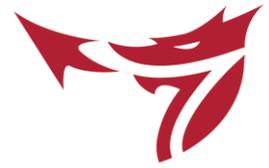
# Agenda

For the meeting of the Housing Services Network  
Date: Wednesday 8th of February 2017  
Venue: Mid Wales Housing Association  
Ty Canol House, Ffordd Croesawdy, Newtown SY16 1AL

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Coffee will be available from 10:00am; the meeting will start at 10:30am.

- 10:30**      **Welcome, Introductions**  
**Scott Sanders – Chair**  
Scott to welcome the group and provide a brief overview of key themes discussed at the Housing Directors Network, which will inform debate at today's session
- 10:40**      **CHC Network Updates**  
**Hugh Russell – CHC**  
Hugh will provide updates on relevant issues to be covered in other forthcoming CHC networks.
- 10:50**      **Neighbourhood Performance Indicators**  
**Cheryl Tracy, Head of Neighbourhoods - Monmouthshire Housing**  
Cheryl will update on her work to create a common suite of neighbourhood performance indicators, suitable for benchmarking. To be followed by a discussion as to whether there is an appetite to benchmark neighbourhood management performance in Wales, what next steps we need to take to make our information comparable and potential uses for this information.
- 11:15**      **Welsh Government Priorities**  
**Simon Prothero, Head of Supported Housing and Homelessness - Welsh Government**  
Simon to provide an update on Welsh Government's priorities and the impact they are likely to have on the network's members. This update will include information on homelessness and under 35s and will be followed by a Q&A session
- 12:00**      **Under 35s**  
**Elgan Rees, Housing Manager – Melin Homes**  
Elgan, Steve Evans from Pobl and Hugh Russell from CHC have been sitting on the Welsh Government's Under 35s Group. They will follow Simon's session by providing an overview of the group's approach, from a housing association perspective and attendees will have an opportunity to discuss their own approaches to the issue, as well as the survey of the impact that the legislation will have which CHC are undertaking.
- 12:15**      **Legal Update**  
**Stephen Thompson, Siobhan Williams, Neil Morgan – Darwin Grey**  
Update from Stephen and Siobhan on how forthcoming EU data law changes will affect HAs; an increasingly relevant topic given the extent to which data collection is becoming part of normal business. Neil Morgan will attend to respond to questions on wider housing management legal issues either during this session or at lunch.
- 12:50**      **Lunch**
- 13:20**      **Communities for Work**  
**Sarah Evans, Account Manager – Communities for Work**  
Communities for Work is a Welsh Government programme designed to focus on Wales' most deprived communities, to provide 1-to-1 support, guidance and training to those furthest from the labour market. The programme is in its second phase, which is aimed at 16-24 year old NEETs. The links between this programme and the challenges facing housing associations, particularly in light of the forthcoming changes to housing costs for under 35s, are clear. Sarah will provide an overview of what the programme does, discussing current links with housing associations and how we can develop these to provide access to work for even more tenants.



- 14:05**      **Universal Credit**  
**Steve Evans – Vice Chair**  
Universal Credit data collection updates and discussion.
- 14:25**      **Social Value Frameworks**  
**Scott Sanders - Chair**  
Scott Sanders will provide an update (and invite views) on CHC's social impact working group, which is working on developing a social value framework
- 14:45**      **Housing Horizons**  
**Hugh Russell – CHC**  
CHC's Housing Horizons initiative provides an opportunity to consider the sector's long-term plans. Through this session, attendees will have an opportunity to feed in and influence CHC's approach.
- 15:30**      **AOB/ Close**