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# AGENDA

For the meeting of the: Digital Inclusion Network

Date: Friday 12th May 2017

Venue: United Welsh

Y Borth, 13 Beddau Way, Caerphilly, CF83 2AX

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| <b>10:00</b> | <b>Refreshments on arrival</b>   |
| <b>10.25</b> | <b>Welcome and Introductions</b> – Louise Kingdon, Melin Homes   |
| <b>10:30</b> | <b>Digital Communities Wales update</b> – Angela Jones, Digital Communities Wales Co-ordinator Blaenau Gwent, Torfaen & Monmouthshire  |
| <b>11:00</b> | <b>Universal Credit Update</b> – Yvonne Davies, Universal Credit Project Officer, United Welsh   |
| <b>11:45</b> | <b>Digital Inclusion Data</b> – Louise Kingdon, Melin Homes & Louise Taggart, United Welsh<br>Louise Kingdon will outline the key points and relevance of the 2016 ONS Report on Internet Users and Lloyds Bank's Consumer Digital Index. Louise Taggart will lead a discussion on whether the findings have any correlation to the data HA's hold on residents, on capturing data and improving data collection |
| <b>12:45</b> | <b>Lunch</b>   |
| <b>13:30</b> | <b>CHC Update &amp; Housing Horizons</b> – Hayley Macnamara, CHC<br>What will housing associations look like in 2036? What will the workforce look like and what skills will they need? What services will we offer to our tenants? Together we can develop a shared vision for the future.  |
| <b>14:30</b> | <b>Round table update</b> <ul style="list-style-type: none"><li>• Loan IT project – Scott Tandy, Newydd Housing Association</li><li>• Members provide updates on major issues and new areas of work</li></ul>  |
| <b>15:30</b> | <b>AOB &amp; Close</b>   |