

Risk Assessment Benefits

- What has Cadwyn Learned?
- Risk Assessment Pilot
- Newer Revised Thorough Assessment
- Action Plan makes all the difference

Managing Expectations

- Use a Risk Assessment
 - Very powerful tool in showing the victim the extent of the problem
 - Guide's Officers to reach conclusions on priority.
 - Guide's Officers on when to seek advice and share information and bring in partners
- Powerful tool for showing the difference your service/intervention has made.

Difficulties

- Cases get lost/forgotten in preference for more urgent work
- Officers avoid dealing with it because the action required is not obvious
- Staff not confident to make a decision
- Victims expectations are unrealistic and hard to manage

Effective Action

- Re-visit the risk assessment
 - Are things worse or better
 - Keep the victim at the forefront of the review
- Review the actions you have taken
 - Have they worked?
 - Do they need changing
- Involve the victim and the Perpetrator in the review
 - It seems onerous but will help to manage expectations

Most Effective Actions

- Deal with the complaint quickly
 - do not let it fester
 - quickly spiral out of control
- Consider what Partners can help – Use the Risk Assessment to help
 - Victim/Tenancy Support
 - Police
 - Mediation etc