

Building the Future

Community Housing Cymru

DON'T MISS OUT!

CHC Annual Conference

15-16 November 2018

How can we build on our
Housing Horizons vision
and ensure good housing is
a basic right for all in Wales?

**The best way to
predict the future
is to create it.**

- Abraham Lincoln

**For more information, visit:
[chcymru.org.uk/events/view
2018-annual-conference](http://chcymru.org.uk/events/view/2018-annual-conference)**

The next step in our
Housing Horizons
journey



Annual Conference 2018

Mercure Holland House Hotel | 15/16 November 2018

Thursday 15th November

09:00AM	Registration, Refreshments & Networking <i>Calon Suite Lobby</i>
09:30AM	Welcome
	Calon Suite 1
	<i>Sian Lloyd, Broadcaster & Journalist – Conference Chair</i> <i>@SianLloydnews</i>
09:40AM	Scene Setting – Building Our Future
	<i>Stuart Ropke, CEO, Community Housing Cymru</i> <i>@Stuart_CHC</i>
	As the Welsh Government's independent review of affordable housing policy considers the future direction of the sector, Stuart will discuss CHC's plans for delivering the sector's Housing Horizons vision and give his views on where the sector goes next.
10:00AM	What's next for the economy?
	<i>Trevor Williams, Chairman, Institute of Economic Affairs, Shadow Monetary Policy Committee</i>
	Trevor Williams is the former Chief Economist at Lloyds Bank Commercial Banking, a position he held for well over 10 years. During this time he established a highly-regarded, award-winning, team of economists analysing global and domestic data to support clients ranging from financial institutions to large corporations and SMEs with bespoke insight.



	Hear his thoughts on the economic picture across the UK, including what Brexit might mean for the prosperity of Wales.
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10:45AM	Refreshments, Exhibition Viewing & Networking Calon Suite 2
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11.00am	Ministerial Address
	Calon Suite 1
	<i>Rebecca Evans AM, Minister for Housing & Regeneration</i> <i>@WGMin_Housing</i>
	As the independent review of affordable housing progresses, we'll hear from Rebecca Evans AM as she reflects on her first year in post and outlines her ambitions for the rest of the Assembly term.

11.30pm	Why We Get the Wrong Politicians
	<i>Isabel Hardman, Political Journalist & Assistant Editor of The Spectator</i> <i>@IsabelHardman</i>
	<p>Politicians are consistently voted the least trusted professional group by the UK public. They've recently become embroiled in scandals concerning sexual harassment and expenses. Every year, they introduce new legislation that doesn't do what it sets out to achieve - often with terrible financial and human costs. But, with some notable exceptions, they are decent, hard-working people, doing a hugely difficult and demanding job.</p> <p>In this searching examination of our political class, award-winning journalist Isabel Hardman tries to square this circle. She lifts the lid on the strange world of Westminster and asks why we end up with representatives with whom we are so unhappy.</p>



12.30 pm

Networking Lunch

13:30PM

Maximising the Devolution Dividend

Kellie Beirne, Cardiff Capital Region

Steve Partridge, Manchester City Deal & North Wales Growth Deal

Katie Teasdale, National Housing Federation

@kelliebeirne @Savills @NatFedKatie

As City and Growth deals progress in every part of Wales, our panel will consider how housing can play a role in the new local devolution settlements.

This will also be a chance to hear from those who have worked at the heart of some of the biggest City Deals in England, and reflect on CHC's Housing Horizons publication on collaboration.*

(*To be published prior to Annual Conference)

14:15pm

Health & Housing – Building Healthier Wales

Dr. Andrew Goodall, CEO NHS Wales

@nhsgoodalla

Good housing has a key role to play in delivering better health outcomes. This session will hear from Dr Andrew Goodall on his thoughts on the role of housing in delivering 'A Healthier Wales' - Welsh Government's plan for Health and Social Care.



14:30 PM

Workshops

Win-win Outcomes for Communities: How to achieve the ideal blend of legal and restorative approaches for success in Housing Management [Collaboration]

Julia Houlston Clark, Wales Restorative Approaches Partnership
Bethan Gladwyn, Hugh James Solicitors

@WalesRAP @HughJamesLegal

Kidwelly Suite

Hugh James is launching an alliance with Wales Restorative Approaches Partnership (WRAP) to create an innovative one-stop solution to Housing Management. Bethan Gladwyn, Partner in Hugh James Social Housing Team and Julia Houlston Clark of WRAP will together explore the options available when dealing with anti-social behaviour and how the legal process can be interwoven with restorative practices to get the right result for all concerned.

By supporting the building, maintaining and repairing of relationships, this approach has the potential to take the hostility out of litigation processes, tackle the rate of ACEs and equip housing managers with the tools they need to hold restorative conversations with tenants and colleagues, leading to a sustainable solution for housing associations and their communities.

Join this interactive session to discuss how this approach might benefit your organisation and hear some real-life examples of its practical application.



Delivering services fit for the 21st Century [Technology]

Dominic Campbell
CEO FutureGov
@dominiccampbell

Brecon Suite

Dominic Campbell is a digital government specialist and social innovator with a background in government policy, communications and technology-led change.

He is an experienced organisational change agent with senior management experience in implementing successful change initiatives within the local government sector, with a primary interest in emerging uses of new media and "social" strategies to deliver public service transformation and social innovation.

The session will address how we can use technology to achieve genuine transformation and provide services which meets citizens needs at a much lower cost, and will cover the following:

- Reflection on Dominic's work at Homes England
- How to design services for the digital age
- How to use digital tools to achieve the sector's vision
- Digital – bringing people with you, how can we do that?

Why every business needs Creatives [Skills]

Cassie Houghton, Cardiff Airport and Morgan Lloyd, Dŵr Cymru

Caerphilly Suite



Creative professionals are integral to any business functioning successfully. But how do organisations not operating within the creative sector truly embed creatives into their workforce to help achieve business outcomes?

Hear from Dŵr Cymru Welsh Water and Cardiff Airport on how they hire, retain and professionally develop embedded creatives in their organisations to achieve their business outcomes

Positioning housing as key to a Vibrant Welsh economy [Leadership]

Jenny Brown, Head of Social Housing & Rhian Owen, Audit Partner - Wales and the South West
Grant Thornton UK
@rhianowen_gt
@jemblewren

Calon Suite 1

We know housing associations have a massive impact on the economy in Wales, but this isn't always recognised. What more can we do to increase the profile of our contribution?

Hear from Grant Thornton about their 'Vibrant Economy' project and their thoughts on how we can position ourselves as a partners of choice.

15:30 PM

Refreshments, Exhibition Viewing & Networking

16:00PM

Poverty Safari

Darren 'Loki' McGarvey, Hip Hop Artist & Social Commentator
@lokiscottishrap



	Calon Suite 1
	<p>Darren goes by the stage name Loki, a hip hop recording artist and social commentator that emphasises community and social responsibility. He was an activist during the Scottish independence referendum of 2014 and 2015. Loki was employed as a rapper-in-residence at Police Scotland's violence reduction unit.</p> <p>He's recently been awarded the prestigious Orwell Prize for his first book 'Poverty Safari', given to political writers, for his raw exposé of poverty in Britain.</p> <p>Darren invites delegates to come on a safari of sorts - A Poverty Safari; not just a lament against austerity but as a hymn in praise of the power of the individual.</p>

16:45PM

End of Day 1

17.00pm

CHC AGM

*Chaired by Debbie Green, CHC Chair
and Chief Executive, Coastal Housing Group*

19:30PM

Drinks Reception

Calon Suite Lobby

20:00PM

Conference Dinner

After Dinner Speaker – Sean Holley, TV Rugby

Analyst and Speaker

Calon Suite 1



Friday 16th November

09:00AM	Registration & Networking Calon Suite Lobby
09:30AM	Leading in a disruptive world
	Calon Suite 1
	<i>Lucy Adams, Disruptive HR</i> @hr_disruptive
	<p>‘The only thing that is constant is change’, and this is true of the social housing sector in Wales.</p> <p>Drawing on her experience of leading complex change and heading up HR in major organisations. Lucy Adams will offer delegates an insight into new ways of leading through disruption.</p> <p>DISRUPTIVE HR was created by Lucy Adams, who has held Board level HR roles for over 10 years, most recently at the BBC. Combining strategic and operational HR expertise with a fresh but practical approach, she aims to put the "human" back into Human Resources.</p>
10:15AM	Affordable Housing Review - An Update
	<i>Lynn Pamment, Chair, Independent Panel, Affordable Housing Review.</i> @PammentLynn
	<p>The review, looking at the supply of affordable housing in Wales is well underway, with the independent panel due to report to the Minister in April.</p> <p>Lynn will reflect on the panel’s views on the conversations so far.</p>
11:00AM	Refreshments, Exhibition Viewing & Networking Calon Suite 2



11:30AM	<u>Affordable Housing Review Workshops</u>
	<p><i>An early opportunity to delve further into the Affordable Housing Review.</i></p> <p><i>Session and speakers TBC</i></p>
12:30 pm	Delivering our technological vision
	<p><i>Shivvy Jervis, Award-winning Futurist, Europe's Top 30 Women in Digital</i> <i>@shivvyjervis</i></p>
	<p>Voted a thought leader 'making digital Britain tick', Shivvy Jervis is a multi-award winning futurist, advisor and presenter on the digital economy. She makes it her mission to uncover the most groundbreaking innovation that will transform our realities, and is currently authoring an ambitious book on the same theme. This will see her scouring the globe for the most powerful, purpose-driven advances of the next decade.</p> <p>With technology being a key theme of Housing Horizons, Shivvy will talk about how housing associations can adapt to a technological future.</p>
13.30 pm	End of Day 2 <i>Conference Conclusions</i>
13.40 pm	Lunch & Depart Calon Suite 2