Money and Pensions Service

CHC HR Network 9th September 2020





Money & Pensions Service

Who we are



Looking for money or pensions help?

For now, you can still visit our three consumer websites for the help you need



Pension guidance for over 50s with a personal or workplace pension The PENSIONS Advisory Service

Free and impartial pensions guidance on workplace and personal pensions for everyone



Money guides, tools and calculators to help improve all your finances



Why financial wellbeing is important



Financial wellbeing is about feeling secure and in control. It is knowing that you can pay the bills today, can deal with the unexpected, and are on track for a healthy financial future.

In short, confident and empowered.

Financial stress can have a big impact on people's lives. If employees have poor financial wellbeing, employers suffer too — lost productivity could impact businesses' bottom line by as much as 4%.

Financial wellbeing matters for all of us. A financially healthy nation is good for:





UK Strategy for Financial Wellbeing 2020–2030

Priorities for Financial Wellbeing - Wales





#LlesAriannolynyDU

#UKFinancialWellbeing

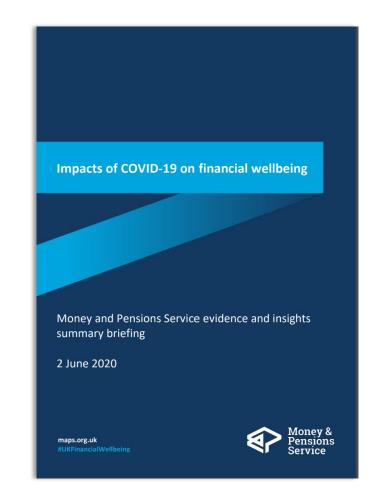
Covid-19 impacts on financial wellbeing

Covid-19 has had, and will continue to have, a major impact on our lives and those of our customers. As an organisation we want to try and understand how people's financial lives are changing, and might change in the future, so that we and our partners can respond in the best way.

We have collated and analysed published data from the widest range of sources we could, to examine:

- what has happened to consumers' personal finances (up to and including 8 May as a result of Covid-19,
- an estimate of what the likely macro-economic impact is for the UK, and
- views on what the sector could do to respond.





<u>https://moneyandpensionsservice.org.uk/wp-</u> <u>content/uploads/2020/06/Covid19-impact-on-financial-wellbeing-</u> <u>in-the-UK.pdf</u>

Gwasanaeth Arian a Phensiynau / Money and Pensions Service

End of Forbearance and Furlough



- Citizen's Advice published a report in August saying that 6 million people have already fallen behind on essential bills
- Research undertaken by Standard Life Foundation of nearly 6,000 households revealed over 6 in 10 people are already facing financial problems and will struggle to repay their debts when payment holiday arrangements end.
- The end of all the credit deferral schemes is the 31st of October, although some people will have seen theirs end before but around 5 million deferrals have been granted
- Furlough schemes also end on the 31st of October Resolution Foundation have estimated that 4 million people are still on employed furlough, and 2.7 million people applied for the first tranche of self-employed furlough so could expect a further 1-2 million
- The end of furlough is when most employers will then move to redundancy

Money Navigator Tool

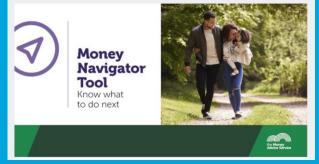
A simple online diagnostic tool that helps consumers find the guidance they need if their finances have been impacted by the coronavirus pandemic.

Cymorth coronafeirws



Coronavirus support

Coronavirus has been a shock, and we know you're doing all you can to keep things under control. We've put together all of our coronavirus information and he guides around other issues you might be having in one place, so you can find out what you can do and where you can go for help.



https://www.moneyadviceservice.org.uk/en/hub/ coronavirus-support

Gwasanaeth Arian a Phensiynau / Money and Pensions Service



Money Navigator Tool

Know what to do next

The coronavirus lockdown measures are relaxing but they've affected millions of people. What this means for your finances will be very personal to you.

So if you're looking for money guidance but don't know where to start, you're not alone.

Who we can help

- · Your income is down and you're worried about your future finances
- You've been furloughed and need help to get back on track, including after a payment holiday
- · You're facing redundancy or have lost your job
- You're self-employed and work has dried up
- · You want to make the most of money you've saved during lockdown

Instant help

Our Money Navigator tool gives you action plans based on your own situation.

Know in 30 seconds:

- The money issues you need to tackle first
- How to stay on top of bills and payments
- What extra help and support you're entitled to
- · Where you can get free advice for debt, housing or redundancy

Get started

www.moneyadviceservice.org.uk/en/tools/money-navigator-



Money Navigator Tool

Results page example

Comprehensive and tailored results will be triggered based on the responses to the questions

If urgent debt advice is triggered this will be prominent

Guidance and support on other topics will sit underneath



Example results page

						Sen	The Money Advice vice is provided by	Money & Pensions Service
the Mone	ervice	ree and impartial mon	ey advice	Cymraeg Sig	gn in Register	Search		٩
Debt & Borrowing Home	s & Mortgages	Budgeting & Saving	Work & Benefits	Pensions & Retirement	Family & Care	Cars & Travel	Insurance	BLOG

Your Money Navigator action plan

Based on what you've told us, here's our expert view on your personal situation. Find out more about actions you need to take, where you can get free help and support, as well as guidance and tips to help you move forward with your money.

WHAT'S NEXT?

URGENT ACTIONS – What you should do first.

It looks like you really need to get some help.
Find free, confidential support in a way that's best for you with our debt
advice locator tool.
Specially trained advisers can help you start sorting out your financial
problems today.

Cet free debt advice with our <u>debt advice locator</u> tool. Talk to someone in confidence online or on the phone

Payment holidays	~
Your money moving forward	~
Money and work	~
Staying on top of housing costs	~
Staying on top of priority bills	~
Staying on top of non-priority bills	~
Borrowing money	~

Debt	Action Plans		Redundancy				Housing costs, mortgage	Borrowing
Help if you're struggling with debt	Employed and furl	-	Out of work checkli	-	Coronavirus step-t	oy-step g 🚦	and rent payments	Personal loans
Coronavirus and car payment holidays	coronavirus job ret Employed, off sick		do when you've lost Benefits when you'v				Coronavirus and housing costs	Payday loans - what you need to
How to prioritise your debts	isolating		job				Coronavirus and your bills	know
Prioritise and deal with late	Help with your mo other loan repaym		Universal credit exp	lained	If you are self-leak	iding.	Coronavirus if you're buying, selling or moving home	Debt consolidation loans
payment letters Where to get free debt advice	Help with your ren	t and other			Tools and video	s	Mortgage payment holidays	Refused credit or refused a loan - what can you do?
where to get free debt advice	bills Self-employed: fin	ancial help if			Budget planner		Help with rent arrears and	Paying off your credit card
	you're sick or self-	-			Credit card calculate	or	problems with paying your rent	
	Self-employed: fin you've lost busines				Loan calculator		Mortgage arrears or problems paying your mortgage	
	What type of work				Money Manager for Credit	Universal		
	Financial help durin coronavirus outbre	ng the			Coronavirus video p	lavlist		
	coronavirus outbre	Surv			Coronavirus video p	ayust		
		Bereaveme	nt	Insurance		Pensions a	nd scams	
		What to do wh and leaves a wi	en someone dies	Coronavirus	and travel insurance		navirus has affected ? Talk to TPAS on	
			estate when there	Credit card a protection ex	nd debit card Indined	0800 011 379		
		isn't a will		protection	(plained		50+ and want to avirus will affect	
		Help paying for	r a funeral			your retireme	nt plans, talk to on 0800 138 3944	
		Claiming berea payment and o	vement support ther benefits				nd your pension	
							se and pension	
						unlocking		
						Coronavirus s	cams	
Gwasanaeth Arian a Phe	nsiynau / Money	and Pensions	Service					

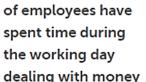
Work and Financial Wellbeing



1 in 4

workers say they have lost sleep over money worries

SMF, 2016



the working day dealing with money say problems pre rel CIPD, 2017 the



y say financial pressure affects relationship with their manager

Neyber, 2016

89%

of employers agreed that financial concerns have an impact on employees' workplace performance

FCA, 2017

Absenteeism and presenteeism from financial distress is adding an extra 4% to payroll costs for UK firms

Barclays, 2014

Each year, financial stress costs the UK economy **£121billion** and **18million** working hours in time off work

Neyber, 2016



59%

of employees with

'current' financial

concerns prevent

performing their

them from

best at work

Willis Towers

Watson, 2016

worries state money

Engaging Employees

- Sharing content:
 - Staff intranets
 - Employee benefit portals
 - Employee money dashboards
 - Education platform
- Roadshow events
 - Employee rewards, health and wellbeing
- Printed guides to support redundancy and pensions
- Pension Wise free face-to-face appointments (DC pensions 50 years+)





Tools and Calculators

Cyfrifiannell cyfraniadau pensiwn gweithle

Mae'n gyfraith erbyn hyn y dylai'r rhan fwyaf o gyflogeion gael eu cofrestru ar gynllun pensiwn gweithle gan eu cyflogwr. Bydd y gyfrifiannell hon yn dangos faint fydd yn cael ei dalu i mewn i'ch pensiwn gennych chi a'ch cyflogwr. Bydd hefyd yn dangos sut y gallai'r cyfraniadau yma gynyddu gydag amser.

Eich rhyw i os gwelwch yn dda dewiswch 👻		
Eich cyflog i y flwyddyn		
Dewiswch sut mae eich cyflogwr yn cyfrannu		
Gall eich cyflogwr ddewis os yw am wneud cy enillion cymhwyso <i>i</i>) neu ar eich cyflog llaw wirio gyda'ch cyflogwr.		
Mae fy nghyflogwr yn cyfrannu ar ran o fy nghyflog (os nad ydych yn siŵr dewiswch yr opsiwn hwn)	O Mae fy nghyflogwr yn cyfrannu ar fy nghyflog llawn	
dewisiter yr opsinn mini		
Nesaf		
Savings calculator		
-	new TV or car? Or just to have a bit in th	ne bank?

Know when you need your savings and want to see how much you need to save regularly?

Calculate

Gwasanaeth Arian a Phensiynau / Money and Pensions Service

Quic	ck cash fin	der		
What are y	ou regularly spending mo	ney on?	Workplace pension contribution calculator	-
Lottery tic	ckets 🔻		1. About you	
£ 6.00	h do you spend on this iter	n?	Your pay: Your yearly pay before tax £ or Your monthly pay before tax	Your age: 2 Male or female: 2 Male Female
	but how much I spend Ids up to:		f. or Your 4-weekly pay before tax f. or	Calculate
	00 per year		may choose to make pension contr	over will make the legal minimum salary only. However, your employer ibutions on your full salary – check with ate on full pay" if this applied to you. Calculate on full pay
Budget Planner			2. Your contributions	
Your detailed spending breakd Our free Budget Planner puts you in control of your hos take control of your money. It's already helped hundred	usehold spending and analyses your results to help y	ou	3. Results	
Get Started!			4. Minimum contributions of	over time 🔞
How to use our online Budget Before you get started, grab as much information (bank be.		your details are, the more accurate your results will		
Ense what you spend and how much you earn Pay lafter ted / 050 per tem 1000 per tem	2 The calculator will give proce breakdown of your finances.	3 In the presentation of type to help up the most of your money where the most of your money where the most of your money where the state of the sta		

->

hide▼

open 🕨

open 🕨

open 🕨

Universal Credit

Money Manager for Universal Credit claimants

What is Money Manager?

Money Manager is designed just for people on Universal Credit. You can use it whether you're making a new claim or moving to Universal Credit from existing benefits. It will help you make the most of your money:

- When you're waiting for your first Universal Credit payment
- When you're getting regular monthly payments.

The benefits of using Money Manager

All the information and advice in Money Manager comes from our own experts and what people on Universal Credit have told us it's useful to know.

- 1 You'll only get information and advice based on your personal circumstances
- 2 You can budget for a single monthly payment using our calculator
- 3 You can work out the best ways to pay your rent
- 4 Find out which bank accounts are best for managing your payment
- 5 Get money saving tips for cutting the cost of your household bills
- 6 Save information and go back to it whenever you want
- Find out what to do and where to get help if you're struggling.





Wales Specific Tools

Land Transaction Tax (LTT) calculator - Your Results

Property Price:

£200,000

Land Transaction Tax to pay is £700.00

The effective tax rate is 0.35 %

How is this calculated?

Have you tried?

Mortgage calculator

Affordability calculator

? Did you know?

You have to pay Land Transaction Tax within 30 days of buying a property. If you're using a solicitor to carry out the conveyancing, they will normally organise the payment for you.

Land Transaction Tax – Everything you need to know

Find out more:

- Upfront home buying costs
- Mortgage fees and costs
- Costs of moving day

Gwasanaeth Arian a Phensiynau / Money and Pensions Service

Content Examples

Beth yw cynllun aberthu cyflog?

Aberthu cyflog yw pan fyddwch yn cytuno i ildio rhan o'ch cyflog, er mwyn i chi gael buddion ychwanegol gan eich cyflogwr. Gall y buddion a gynigir gynnwys talebau gofal plant, car cwmni a chyfraniadau pensiwn ychwanegol. Ond a yw'r cynllun yn werth ei wneud? Darllenwch ragor am fanteision ac anfanteision aberthu cyflog.

- Sut mae aberthu cyflog yn gweithio?
- Pethau i'w hystyried cyn cymryd cynllun aberthu cyflog
- Cynlluniau aberthu cyflog ar gyfer talebau gofal plant
- Sut mae aberthu cyflog yn effeithio ar gredydau treth
- Newidiadau i fuddion cyflogeion o fis Ebrill 2017

Should you save, or pay off loans and cards?

You will rarely be able to earn more on your savings, than you'll pay on your borrowings. So, as a rule of thumb plan to pay off your debts before you start to save.

- Paying off your debt
- When to start saving
- Get into the savings habit
- <u>The Personal Savings Allowance</u>
- What about paying off your mortgage early?
- What about an emergency fund?

Gostyngiadau Treth ac Yswiriant Cenedlaethol

Fel cyflogai, rydych yn talu Treth Incwm ac Yswiriant Cenedlaethol ar eich cyflog trwy'r drefn PAYE.

- <u>A oes angen i chi dalu treth ac Yswiriant Cenedlaethol?</u>
- Faint allwch chi ei ennill heb dalu treth?
- Sut mae PAYE yn gweithio
- Beth yw cod treth?
- Ydi'r cod treth cywir gennych?
- Bonws ac arian cildwrn
 Buddion mewn da

Running a car

Your rights if something's wrong with your new car, cutting car finance costs, top MOT tips, advice for younger drivers, plus could you manage without a car?

- Your rights if something is wrong with your car
- MOT test explained
- Cutting car finance costs
- Running a car as a young driver
- Managing without a car
- How to save fuel when driving
- Save money through simple car DIY
- <u>Tips on servicing and maintaining your car</u>
- Cut down on car and travel costs

Cymaint o bethau i'w gwneud a dyddiadau i'w cofio...

Mae'r llinell amser Arian Babi hwn yn rhestru'r holl ddyddiadau cysylltiedig ag arian sy'n berthnasol i'ch beichiogrwydd a baban newydd.

Mae'n cwmpasu popeth o drefnu eich absenoldeb mamolaeth i fynd i siopa am bethau i'r baban a hawlio Budd-dal Plentyn.

Beth yw eich dyddiad genedigaeth disgwyliedig?

Ewch

Dewiswch ddyddiad genedigaeth disgwyliedig eich baban o'r gwymplen i gael llinell amser lawn bersonol i chi ar gyfer eich beichiogrwydd a thu hwnt.

Mai		2020 🔻
-----	--	--------

8 🔻

Ddim yn gwybod beth yw eich dyddiad disgwyliedig? Cliciwch ar 'Mynd' a byddwch yn cael llinell amser yn dechrau heddiw.



What is a salary sacrifice scheme?

Salary sacrifice is when you agree to exchange part of your salary so you can get extra benefits from your employer. Benefits offered can include child care vouchers, a company car and additional pension contributions. But is it worth doing? Read on for the pros and cons of salary sacrifice.

- How salary sacrifice works
- <u>Things to consider before taking salary sacrifice</u>
- Salary sacrifice for childcare vouchers
- <u>How salary sacrifice affects tax credits</u>
- Changes to employee benefits from April 2017

Gwasanaeth Arian a Phensiynau / Money and Pensions Service

Employees and Pensions

• Money advice for employees exists in our core content and can be syndicated into your internal communications for free

Automatic enrolment – an Workplace pension contribution introduction It is now law that most employees must be enrolled into a

All employers must now offer a workplace pension scheme a m automatically enrol eligible workers in it.

- How have workplace pensions changed?
- <u>When did automatic enrolment start?</u>
- Who will be automatically enrolled?
- How much will I have to contribute?
- Increases in the minimum contribution
- Automatic enrolment when you have more than one job
- Do I have any choice about being enrolled?

The benefits of automatic enrolment

Wondering what the pros and cons of automatic enrolmed With few exceptions, being enrolled into a workplace per something you should welcome. Far too many of us aren enough for retirement and automatic enrolment is a hass way of getting started, with your employer usually paying the cost.

- <u>What automatic enrolment means for you</u>
- What will it cost, what will you get?
- Are there any reasons to opt out?

Gwasanaeth Arian a Phensiynau / Mone

	uch will be paid into your pension by you and your employer. Your details
Y	bur age (i)
Y	our gender (i)
	Please choose 💌
Y.	per year 🔻
	Choose how your employer makes contributions
	Your employer can choose whether to make contributions on part of salary (known as your qualifying earnings (i)) or on your full salary. T this out, you will need to check with your employer.
	۲
	My employer makes contributions on part of my salary (if you're no

nployer makes contributions on part of my salary (if you're not sure select this option)

My employer makes contributions on my full salary

Pension information: guide to the basic facts

You might have one or more different types of pensi Understanding which you have is important becaus decisions you need to make as you approach retiren

? What is a

- What type of pension do I have?
- Your State Pension choices
- Your pension choices if you have a defined benefit
- Your pension choices if you have a defined contrik

What type of pension do I have?

There are three main types of pension:

- the State Pension
- defined benefit pensions, and
- defined contribution pensions.

State Pension

Most people get some State Pension. It's paid by the government and is a secure income for life which increases by at least the rate of inflation each year.

You build up your entitlement to the State Pension by making National Insurance contributions during your working life.

In some cases, you can do this even when you're not working, such as when you're bringing up children or claiming certain benefits. Find out your likely retirement income

In a few easy steps, our pension calculator can give you an estimate of the income you'll get when you retire. This will include income from defined benefit and defined contribution schemes, plus either the basic State Pension or the new State Pension, depending on when you were born.

You'll also find out if your likely retirement income is less than you need to fund your desired lifestyle in retirement.

pot? Start the Pension calculator 'Pension pot' re savings you bu certain type of Work out your State Pension age and State Pension income known as a 'de contribution' p amount scheme. You ai Choose your retirement age employer (if yo employed) pay Calculate the target income you'd like in retirement scheme and th a 'pot' of mone Tell us about your pension pots, current contributions and any time, which yo other sources of income to give yoursel when you wan Let us forecast your likely retirement income down how mu work, or stop \underline{v} . We'll identify any retirement shortfall and suggest ways to improve altogether. It ir this workplace, per stakeholder pension schemes. 17

Next

Offline

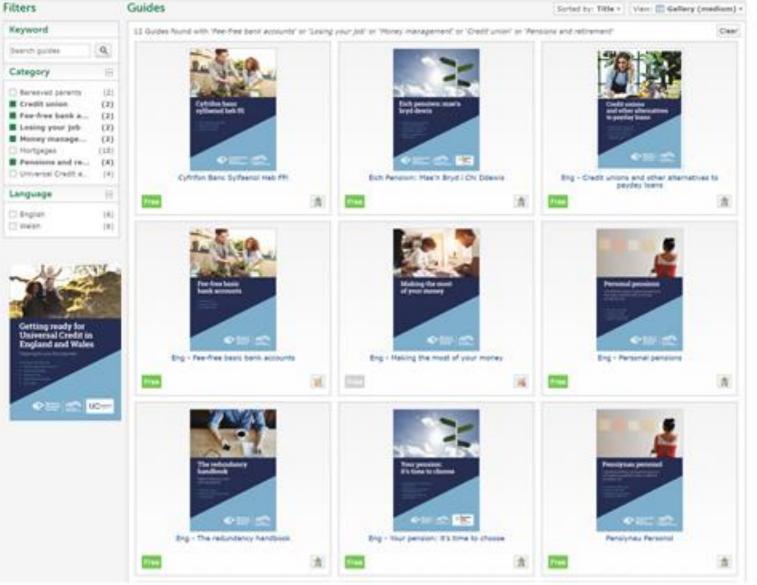




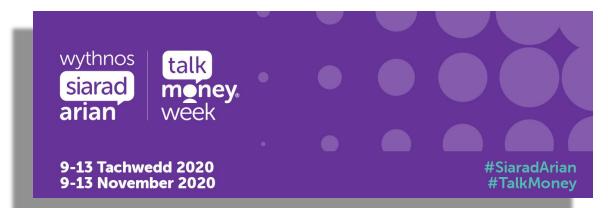
Paratoi ar gyfer Credyd Cynhwysol yng Nghymru a Lloegr

Paratoi ar gyfer eich tallad cyntaf





Talk Money Week in Wales9-13 November 2020



- Talk Money Week is an annual campaign to get Wales and the rest of the UK, talking about money.
- Each November we encourage the UK to talk about managing money from pocket money right through to pensions and celebrate the work done by thousands of organisations to build financial wellbeing across the country.
- The week provides a platform to have a conversation about money between families and friends, at work or at school or any other walk of life. Our goal is to turn talking about money from one of the UK's least favourite topics into something commonplace.



How we can help you

- We provide organisations with a <u>participation pack</u> full of ideas and <u>branded resources</u> to help them get involved and host their own activities for employees and customers.
- Our stakeholders have really run with it and use our resources to make the week their own.
- You can also contact <u>Rhian Hughes</u>, to support your organisation with your activities.

Diolch yn fawr Thank you

www.moneyandpensionsservice.org.uk

rhian.hughes@maps.org.uk





Money & Pensions Service