



Getting the most from your membership

As a member of Community Housing Cymru, you are an integral part of a growing and diverse sector. You build homes, invest in communities and change lives.

Our job is to support you to be brilliant.

Your membership gives you tools and resources you need, a platform to have your voice heard and a strong and supportive network to help you do your job even better.

We have listened to the feedback from our latest [membership satisfaction survey](#). We've made tweaks to our existing offer such as changes to the strategic delivery groups and have introduced a raft of new benefits for 2019/20.

I encourage you to take full advantage of the benefits your membership provides, many of which we have highlighted below.

We look forward to continuing to provide support and direction, as well as lobbying and influencing on issues that are important to you.

We are by your side to help you to be brilliant.



Stuart Ropke

Chief Executive, Community Housing Cymru



Our vision

A Wales where good housing is a basic right for all.



Our mission

To enable Welsh Housing Associations to be brilliant.



We are driven by the issues that are important to you.”

Our aim by 2022

- We will be regarded by members as an invaluable and highly effective membership body.
- We will be recognised and valued by stakeholders and use this platform to make the case for housing associations in Wales.
- We will provide excellent member services which add value and makes it easier for members to do their job.
- We will harness the sector’s appetite to do things differently.
- We will be the leading voice on housing issues in Wales.
- We will be a financially sustainable organisation.

As a valued member, the benefits of membership are plentiful and fall under the following categories:

Influence →

Connect →

Support →

Inform →



***Our job is to
influence your
environment.***

***This doesn't
just happen,
we lobby
tirelessly for it.***

As independent, not-for-profit organisations, you build homes, invest in communities and change lives.

You need the right environment to carry out this work. Together we champion housing issues and influence policy makers and elected representatives in Wales and in Westminster to make sure the environment is the best it can be.

To be credible, representative and impactful, this work must start with you and it's our job to make sure your voice is heard.



The key areas you want us to influence this year are:



Rent Setting

Influence a long term approach to rent setting in Wales.



Transparency

Work with you to develop a transparency offer to make information readily available and accessible to tenants.



Investment

Lobby to secure long term capital investment in housing to deliver our ambitions in Housing Horizons.



Universal Credit

Work in partnership with our sister Federations to influence the implementation of Universal Credit.



Renting Homes

Influence the guidance & legislation ahead of the roll out of the Renting Homes Wales Act.



Welfare Reform

Influence the long term vision for Welfare Reform, particularly in a devolved context.



Grant Distribution

Influence the long term approach to grant distribution.



I am confident that CHC is at the right tables and working to ensure the member voice is heard and acted upon"

- CHC Membership satisfaction survey 2018



***Connecting
with peers.***

Your membership connects you with others in the sector and with other organisations in Wales, the UK and Europe.

Our role is to facilitate these connections. Connect with us so we can credibly represent your views, lobby for change and develop policy solutions together.

***Giving you a
voice.***



Strategic Delivery Groups

Our strategic delivery groups provide a space to horizon scan and identify risks and opportunities. They actively support the sector's lobbying work and shape and test policy ideas – turning them into policy asks. Attend these groups to connect with your peers and have your voice heard.

Which group will help you in your role?

[Find out more](#) about remits and dates for 2019/20.

The Strategic Delivery Groups for 2019/20 are:



Regulation & Governance



Housing Management



Communications & External Affairs



Future Homes



Supported Housing



Finance



HR



Welfare



Safety



Chief Executives



Chairs & Vice Chairs

Did you know?

We connected 600 members through our Strategic Delivery Groups last year.





Connecting Leaders

Leader networking events take the shape of pre-conference dinners. They provide informal opportunities to network with peers, share experiences and support each other.

The dates for 2019/20 are:

Pre Conference Dinner Annual

20 November 2019

Pre Conference Dinner Governance

10 March 2020



Hot desk at CHC

Need a space to work from while you're in the capital? We provide members with fully networked hot desking facilities. Get to meet CHC staff across policy, communications, business development and central services, get an insight into how we work.... Oh and we also make a great cuppa too – the kettle is always on!



Webinars

We know how busy you are and that time is precious. The more we can do to connect you online the better. We will be running regular webinars to complement our work, gather your views and keep you updated.

As a member, we'd also love you to take the webinar reins from time to time. Do you have a project you want to discuss with peers? Something you're really proud of that you'd like to share? Or something that didn't go to plan, which you think others can learn from? Our webinar facilities can be used by members for this purpose.

[sign up](#)



Virtual connections to CHC meetings

Can't justify a whole day out of the office? Only a few things on the agenda you are interested in? As a member, you can opt to attend meetings virtually (where the agenda allows).



Connecting you with Europe

Your membership gives you access to Housing Europe's online hub. Housing Europe is a network of 43,000 housing provider from 24 countries in Europe. The hub provides a wealth of information; best practice, research and analysis of key trends in the field of housing and social housing at a European level and much more.

www.housingeurope.eu

Username: CHCm

Password: Wales



Connecting with stakeholders

You benefit from our strategic partnerships with our sister organisations in England, Scotland and Northern Ireland. These provide you with opportunities to share learning and best practice across borders. These partnerships are also key to shape and influence non-devolved policy issues such as welfare reform.



Yammer!

You have access to a closed yammer network which connects 1,300 housing colleagues from across Wales. The group is used to provide peer to peer learning and support, share good practice, signpost and update.



Connecting through carefully selected commercial partners

We've built some great commercial partnerships with real member benefits. To find out more, contact the organisations directly.

Screwfix

5% discount off all products.

Adam@skinner@screwfix.com

RLH Architecture

Free feasibility site plan.

nick@rlharchitectural.com

RW Learning

20% off resilience workshops.

ian@rwlearning.co.uk

Acorn people

25% off rates for Executive Search and traditional recruitment, as well as free advertising for voluntary NED role.

Jan.hughes@acornpeople.com

Savills

Free lunch briefing sessions on cross market research, asset optimisation, joint ventures and policy trends.

HCollins@savills.com

Quantum Advisory

20% off salary sacrifice scheme implementation.

stuart.price@quantumadvisory.co.uk

TSW

Fully funded advice and guidance apprenticeship qualifications.

Richard.hywood@tsw.co.uk



I used CHC's webinar facilities to gauge interest from the sector to bring Orbit housing's 'Happy Healthy Start' project to Wales. It was a really efficient way to introduce the sector to the project lead in Orbit and to answer questions. 36 people registered and following on from the webinar, we've set up a steering committee to bring the project into Wales under the branding of 'Happy, Healthy Starts Cymru.'

- Cheryl Tracy, Monmouthshire Housing



Support that matters.

As experts in our field, we provide proactive and reactive advice and support across policy, HR, finance, public affairs, communications and events.

Our board are keeping us on track and ensuring we're delivering for you.

[Who's who?](#)

We're here for you!



Support



Assured Advice on Fire Safety

Receive assured advice from a single Fire & Rescue Service regardless of the geographical area you work in through the sector's Primary Fire Authority Scheme (PFAS). Coordinated by CHC, the pipeline of work will be agreed by the housing association members who join the scheme.

[find out more](#)



Influence for impact

Decision making in Wales is changing. It is becoming more dispersed and the influence of local decision makers is becoming more important than ever. It is vital that you have the skills and relationships to build trust and influence at a local level and this new course gives you just that. It will also provide you with a strong network of people across the sector who will work together to tell the sector's story to local politicians and stakeholders.



Support to be more transparent

We'll provide a package of support with tools to help make your information readily available and accessible to tenants.



Online housing training

From as little as £15, you have access to our online training, tailored for the Welsh Housing Sector. No expensive sign up fees and no contract – this is a time saving and cost effective way for you to learn from the comfort of your own office in your own time.

[online training](#)



Political monitoring

Knowledge is power. If you know what's going on, you can act on it. You'll benefit from our eyes and ears in the Senedd and in Westminster and receive timely updates and analysis on what it means for your organisation.



Housing Jobs Wales

In collaboration with Charity Job Finder, we now have a dedicated home for housing jobs in Wales. The partnership benefits from targeted marketing to a large audience to help you attract the best people to your organisation.

[housingjobs.wales](#)

And there's more...



Usable Data

We collate and analyse sector wide data to tell the sector's story and help you benchmark. This data is available to all members for you to use locally. Examples include our HR benchmarking survey, Global Accounts and our Economic Impact report on how the sector is contributing to the wider economy in Wales.



Protection with our DLO Insurance

As a member, you are covered by enhanced directors and officer liability insurance. The cover is £10,000,000 management liability cover (any single claim) and £5,000,000 corporate legal cover (any single claim).



Tax Advice & Support

Through a partnership with Deloitte, you will have access to free training sessions on Tax and VAT. You will also receive bi-monthly general tax alerts straight to your inbox.



My Home contents Insurance

The My Home scheme offers home contents insurance for tenants in an easy and affordable way. With no excess and flexible regular premium payments, the scheme is open to all tenants living in social housing.



Trust us...

you're in good hands!

We act as an additional team member to your business and provide specialist knowledge that would otherwise have to be sourced.

There are lots of ways to keep up to date with news and information. It's your information – choose what you want to receive.

[Tell us your preferences](#)



Inform



Topical podcasts

Around the Houses addresses wider issues impacting social housing from different perspectives. With the spoken word often more powerful than the written one, you can also listen on the move.

[listen & subscribe](#)



Conferences

No matter what your discipline, our conference programme has something for you. Conferences are developed with the sector and we attract a range of UK and world renowned speakers – experts in their field.

[view events](#)



Training

Regardless of your learning style, your membership provides you with a wide range of training opportunities to improve your skills, gain qualifications and help future career prospects. From health & safety to creating video for social media, to our online courses on topics such as GDPR (for as little as £15), there's something for everyone!

[view training](#)



Quarterly Progress Report

Our progress reports highlight progress against the key areas of work you've told us are important to you. They also include a summary of how we're representing the sector in the media and look ahead to the key priorities for the next quarter.

[view reports](#)

And there's more...



Social Media

Get support for your social channels via ours, including Twitter, LinkedIn and Facebook. We'll support you with reach and engagement and provide you with opportunities to contribute to our blog, Cartref.

[read blog](#)



In depth briefings

All you need to know about specific topics in one easy to digest document. Our briefings cut through the noise and tell you what you need to know. Expect briefings on topics such as Brexit, Budget announcements and Welfare policy changes.



Yammer

You have access to a closed yammer network which connects 1,300 housing colleagues from across Wales. The group is used to provide peer to peer learning and support, share good practice, signpost and update.

[email sign up](#)



chcmru.org.uk

This year we're giving our website a major overhaul. What information should it hold? What functionality should it have? How can we improve your experience of using it? We'll be running sessions with members throughout the year and would love you to get involved.



Weekly round up

A round up of all the week's news direct to your inbox. The weekly roundup includes policy updates, information of interest from our stakeholders (including Welsh Government) and news about upcoming events and training.

[email sign up](#)

“CHC acts as an additional team member to our business and provide specialist knowledge that we would otherwise have to employ directly.”

- CHC Membership satisfaction survey 2018

“I thoroughly enjoyed the conference It was a day packed with fun, new contacts, lots of learning and so much food for thought.”

- Communications manager, CHC's Communications Conference.



Contact

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