

BLACK SWAN HUNTING KILL OR BE KILLED!



Dr David Hillson The Risk Doctor



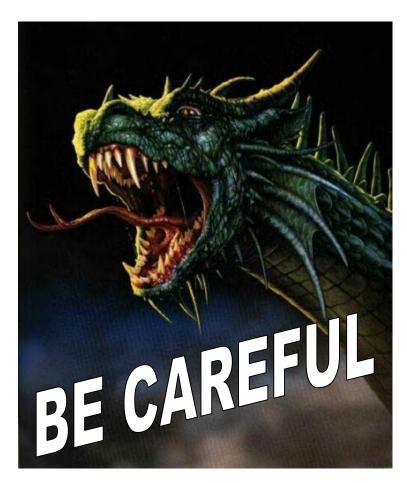


Niels Bohr





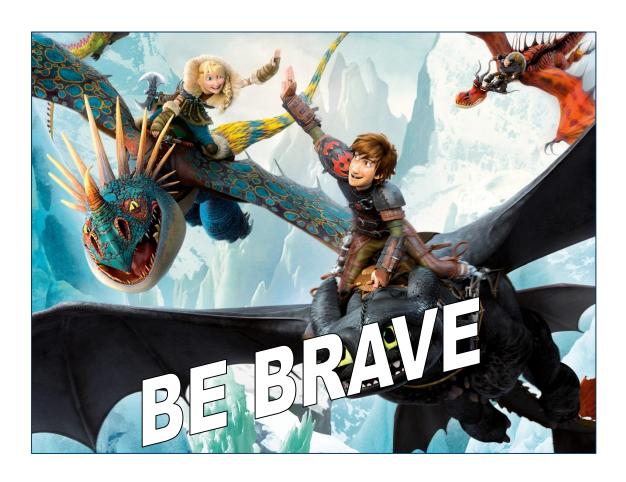
The future is uncertain How do you feel?



Uncertain = Dangerous



The future is uncertain How do you feel?



Uncertain = Challenging



Beware future DANGER



The future is:

Dynamic **A**mbiguous Non-linear Glocal (global/local) Emergent

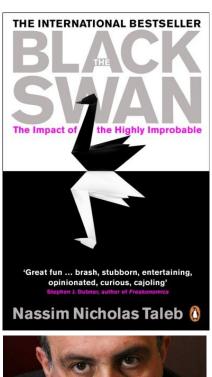
Relational





Emergent risks

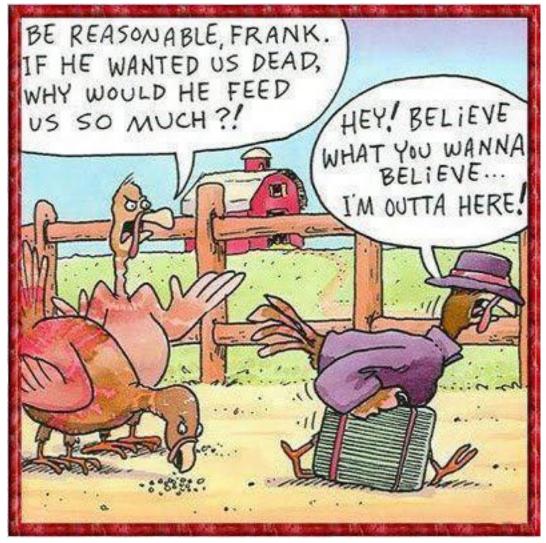
- ▲ Also known as:
 - ▲ Unknow<u>able</u>-unknowns
 - Ontological uncertainty
 - Black Swans
- **▲** Taleb's Three Tests:
 - 1. Unexpected & unpredictable outliers
 - 2. Extreme impacts
 - 3. Appear obvious after occurrence







Example Taleb's Turkey





BEWARE! Black Swan = BS





More examples





Expect the unexpected





Hunting Black Swans



Unknowable-Unknowns = Unmanageable?





LOCAL EFFECTS



Understanding global causes



- 1. Scientific unknowns
- 7. Technological advances

- 2. Reduced cycle-time
- 8. Time-based issues

3. Vicious cycles

- 9. Inadequate comms
- 4. Varying vulnerabilities
- 10. Unbalanced information

- 5. Conflicting interests
- 11. Unhelpful motivators

6. Social dynamics

12. Malicious behaviour

IRGC Report "The Emergence of Risks: Contributing Factors"



Handling local effects "XXX continuity management"



- ▲ Identify key vulnerabilities
- ▲ Scan environment to spot emergent risks
- ▲ Monitor early-warning indicators and triggers
- ▲ Build **resilience** at all levels:
 - **▲** Personal
 - **→** Project
 - **▲** Business
 - **▲** Society



The KOKO Strategy [aka RESILIENCE]





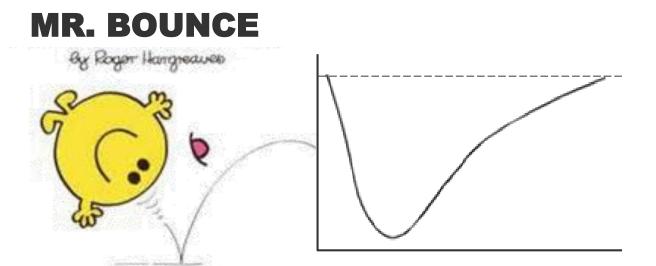


Resilience



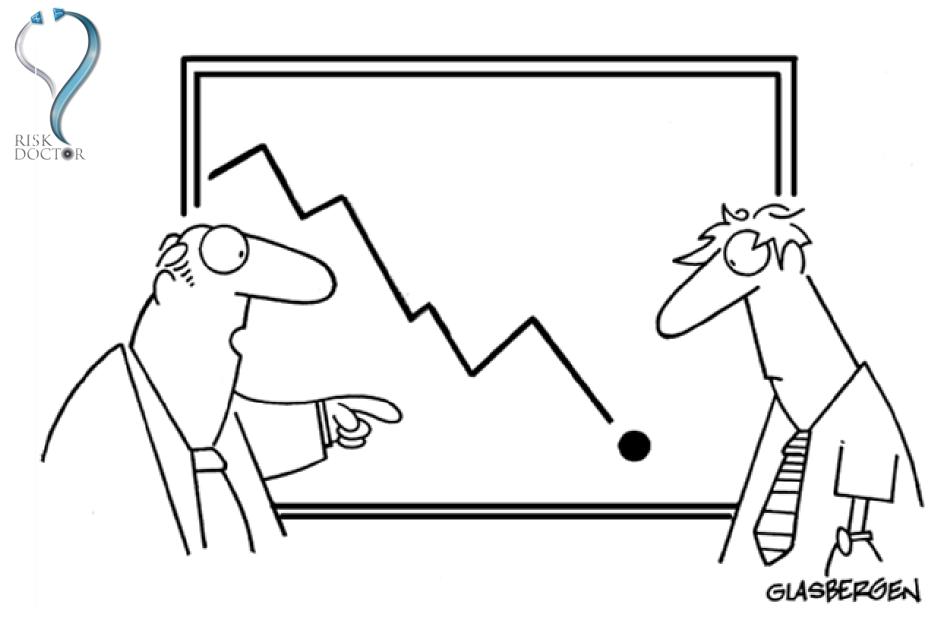
- ▲ Capability to regain original shape after deformation
- ▲ Capacity to maintain core purpose & integrity in face of dramatically changed circumstances

"Bounce-back-ability"



MR. WOBBLY





"I put a little ball at the end, so it looks like it will bounce back"



If we can't control the volatile tides of change, we can learn to build better boats



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Building resilience



▲ Personal

- ▲ Inherent character
- ▲ Practised emotional literacy
- ▲ Exercise of will

→ Project

- ▲ Clear objectives
- ▲ Appropriate contingency
- ▲ Flexible processes
- ▲ Strong change management
- ▲ Frequent reviews
- ▲ Empowered team

→ Business

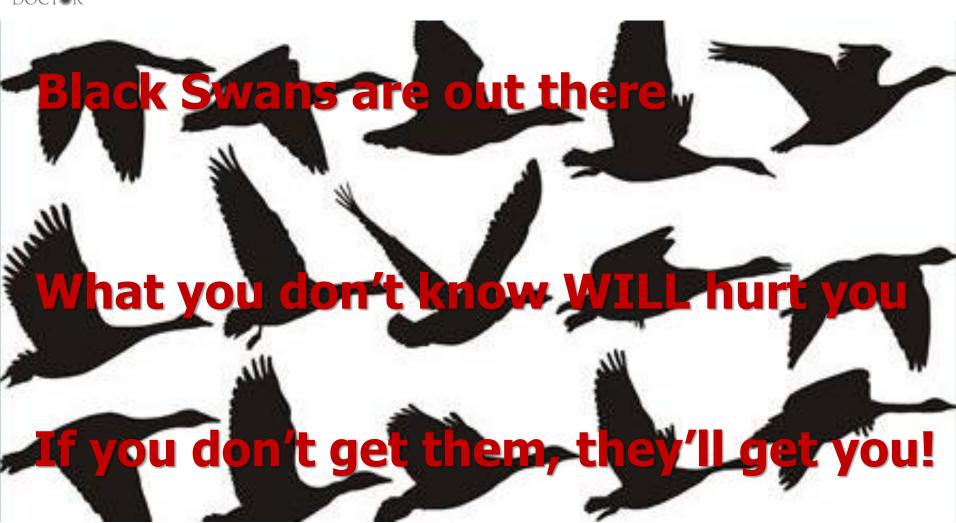
- ▲ Shared corporate culture
- ▲ Robust processes
- ▲ Grounded values

▲ Society

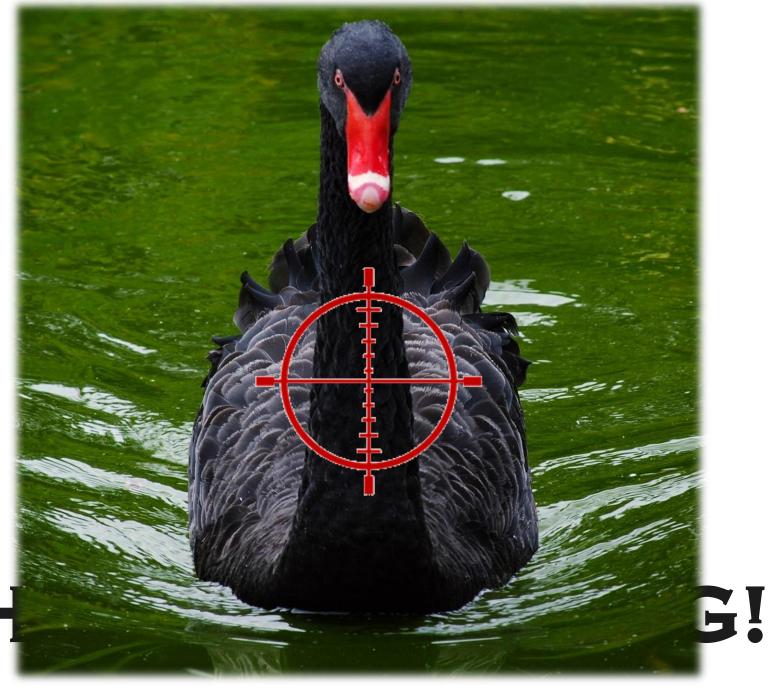
- ▲ Strong identity
- ▲ Shared values
- ▲ Internal coherence across all levels



Why does this matter?











HUNT BLACK SWANS WITH THE EXPERTS!



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